

Client Survey



HealthWISE supports this service and would like to know your views about the care you receive under our mental health program. Your anonymous feedback will also help HealthWISE who has been providing your care, to understand more about your experiences and help improve the service.

Telehealth /Face to Face /Both Do you identify as Aboriginal or Torres Strait Islander? Yes No

1. It was easy to make an appointment (please tick one)

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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2. The health information I was given was easy to understand

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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3. This service has helped me to identify what I need to do to manage my condition

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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4. I am satisfied with the healthcare I have received from this service

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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5. I would recommend this service to my friends, family and other people

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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6. I felt safe and respected

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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7. I was satisfied with the time between making my appointment and attending my first session

<i>Strongly Agree</i>	<i>Agree</i>	<i>Neither Agree or Disagree</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
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Anything else you would like to add?

THANK YOU FOR YOUR TIME!