

Position Description

POSITION TITLE	Mental Health Clinician		
REPORTS TO (TITLE)	Mental Health Team Leader QLD	DIRECT REPORTS (TITLE)	N/A
LOCATION	HealthWISE Ipswich		
CLASSIFICATION	Health Professional Level I to II dependent on experience The HealthWISE Enterprise Agreement 2021		

COMPANY DESCRIPTION

Vision – Healthy Communities

Purpose – Creating better health for our communities

HealthWISE provides primary health care programs and clinical services across the New England North West area of NSW and an increasing range of services and programs in the Darling Downs West Moreton and Goondiwindi regions. HealthWISE has been delivering federally funded primary health and social services for over 13 years. We are a not-for-profit organisation dedicated to creating healthy communities.

By employing skilled and experienced local healthcare providers and a dedicated support team, we provide efficient and effective programs that improve access, increase awareness, decrease cost, empower communities and foster long term health.

HealthWISE is a flexible and inclusive organisation and is dedicated to providing a welcoming and culturally appropriate environment for everyone and promotes the safety, wellbeing and inclusion of all children.

POSITION DESCRIPTION

- The Mental Health Clinician will work in partnership with Lived Experience staff to deliver coordinated clinical care services to people experiencing moderate to severe and complex mental illness currently being managed in the primary care setting via a General Practitioner (GP) and/or a Psychiatrist.
- Provide Interventions across the life span including psychological therapies for people with mild to moderate conditions through to clinical care coordination for people with chronic and complex mental health conditions
- Provide counselling and support for Aboriginal & Torres Strait Islander people for issues including intergenerational grief, trauma and family relationship counselling; provide adequate social and emotional support and advocacy to ATSI Clients;

Position Description

- The Mental Health Clinician is required to work as part of the HealthWISE Mental Health Team and add value to all activities and services of HealthWISE.

The Mental Health Clinician will:

- Possess and apply specialised mental health clinical skills relevant to the role, will work within their scope of practice and apply skills, competence and training to provide services compliant with Australian Health Practitioner Health regulation Agency (AHPRA) Relevant professional body Australian College of Mental Health Nurses/ Australian Association of Social Workers.
- Provide evidence-based intervention (e.g. cognitive behavioural therapy) to people across the lifespan including children with moderate to severe mental illness who can be appropriately managed in the primary care setting as part of their overall treatment.
- Offer the right frequency and volume of services to meet the needs of people with severe mental illness (e.g. the right number of occasions of service at the right time).
- Promote recovery, and align with the National Framework for Recovery Oriented Mental Health Services 2013 where relevant.
- Coordinate with other health and support services already provided to people with moderate to severe mental illness and complex needs.
- Demonstrate understanding and knowledge of / or experience in delivering services via Telehealth as related to this role.

KEY RESPONSIBILITIES

- Provide person-centred, culturally appropriate, holistic and recovery-oriented coordinated care.
- Focus on collaboration, integrated and coordinated care.
- Aim to use all available resources (phone, telehealth options, home visits etc) to facilitate early intervention, flexibility and timely service response.
- Provide evidence-based intervention to people with moderate to severe and complex mental illness.
- Collaborate with Lived Experience workers and other relevant services to support integration (including Stepped Care framework) to improve people's experience of care and overall mental health and wellbeing.
- Promote cultural awareness and competence within the HealthWISE team and in interactions with consumers, stakeholders and communities.
- Promote the safety, wellbeing and empowerment of children.

WORK HEALTH AND SAFETY

While at work, a worker must:

- a) take reasonable care for his or her own health and safety, and
- b) take reasonable care that his or her acts or omissions do not adversely affect the health and

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- c) safety of other persons, and
- d) comply, so far as the worker is reasonably able, with any reasonable instruction that is given by the person conducting the business or undertaking to allow the person to comply with the WH&S Act 2011, and
- e) co-operate with any reasonable policy or procedure of the person conducting the business or undertaking relating to health or safety at the workplace that has been notified to workers

ROLE CRITERIA

ESSENTIAL

- Mental Health Clinician AHPRA /ASSW membership.
- Demonstrated understanding, experience and respect for Aboriginal communities and their culture and issues affecting Aboriginal people and their health.
- Experience in providing clinical mental health services to individuals with moderate to severe and complex mental illness and/or groups.
- Experience working with children experiencing moderate to complex mental health disorders
- Experience working with and/or liaising with GPs and other Allied Health providers.
- Good understanding of the mental health sector and reform agenda across primary and tertiary sectors, as well as non-government organisations.
- Well-developed verbal and written communication, as well as negotiation skills.
- Excellent clinical documentation skills and attention to detail.
- Effective problem solving skills, with the ability to support evidence based decision making.
- Skilled in the use of computers/clinical software including Microsoft programs.
- Current unrestricted and unencumbered Drivers Licence.
- Demonstrated attitude and behaviour that are in keeping with the company's values (empowerment, equality, client focus, community, passion for excellence, visionary).

DESIRABLE

- Experience working in the primary mental health sector.
- Experience working in collaboration with Lived experience staff.
- Experience in the use of Client Management Systems.
- Demonstrated understanding of issues affecting Aboriginal people and their health.

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ROLE CRITERIA	
ESSENTIAL	DESIRABLE
<ul style="list-style-type: none"> • Demonstrated commitment to the delivery of quality, consistent and continuous health services to local communities. • Willingness to travel and work after hours if required. • Willingness to consent to a National Police Check. • Current Working with Children Check/Blue Card held or willingness to obtain. 	

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Key Performance Indicators

No.	Key Performance Indicators – KPIs (refer to Position Description)	Measure
1.	Provide clinical assessment and intervention to referred clients.	Activity data
2.	Record accurate notes and information to ensure compliance with all organisational policies, program procedures and legislative requirements, as well as ensuring HealthWISE has up to date information regarding the program.	Clinical Audit
3.	Operate within a personal scope of practice, as required by AHPRA and AASW with particular consideration to HealthWISE policies and procedures, program guidelines, personal qualifications and professional expertise.	Registration Compliance Membership of the ACMHN/AASW
4.	Collect, collate and record data in the database and provide accurate reports to meet program deliverables.	Reporting
5.	Liaise effectively with referring GPs and Lived Experience staff and other relevant health professionals with regards to the management of referred clients, and provide where indicated written communication regarding client care.	Records
6.	Attend regular meetings with the HealthWISE program team to promote an integrated approach to service delivery and a harmonious team environment; support professional networking and development; and review program planning, progress and outcomes.	Agendas and Minutes
7.	Establish and develop communication pathways and partnerships with General Practices, clients, other health care service providers, support services and agencies, to inform service planning, implementation and evaluation, and to ensure the integration of services.	Resource development
8.	Undertake Continuing Professional Development as relevant to the role.	Evidence of CPD
9.	Ensure confidentiality is maintained in accordance with professional guidelines, and legislative and organisational requirements, to build and maintain trust within key stakeholder groups.	Code of Conduct