



Programs & Services Guide

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ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients' preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au or Vivian.holten@healthwise.org.au Ph. 6771 1146 Fax: 6771 1170</p>
Primary Health Care Nurse	<p>Providing health promotion, education events and health checks in small communities in the region.</p>			<p>Letecia Kearney, Armidale Office Ph: 6771 1146</p>
Care Navigation Program				
Care Navigation	<p>Care navigation is a free service that provides guidance and capacity building assistance to Ezidi families who are humanitarian entrants. It is driven by health literacy, and aims to support clients to identify and overcome barriers, allowing them to achieve optimal health outcomes.</p> <p>The program supports clients to understand the Australian healthcare system, including primary health care options and assists with accessing appointments, transport arrangements and overcoming language barriers.</p>	<p>Identify as Ezidi, have arrived in Australia under the Humanitarian Settlement Program and settled in Armidale.</p>	<p>GP referral into the program. Clients can be directed to the program, however, a GP referral must be received before care navigation services can be provided.</p>	<p>Kaso Elias – Lived Experience Care Navigator cnarmidale@healthwise.org.au Ph: 6771 1146 Fax: 6771 1170</p>

ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway HealthWISE Tamworth Office (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding, the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is applied) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team Ph: 1800 931 137 E. mentalhealth@healthwise.org.au</p> <p>Armidale HealthWISE Mental Health Clinicians:</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			<p>Kara Rushton Ph: 6792 5514</p>

ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Physiotherapy	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners	Via Allied Health Referral Form	New England Physiotherapy Rob Tindale Phone: 6771 2177 Fax: 6771 4724
Exercise Physiologist	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners	Via Allied Health Referral Form	Rural Fit Phone: 6765 9866 Fax: 6700 0601
Dietitian	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners	Via Allied Health Referral Form	Amy Ashman – HealthWISE Armidale Phone: 6771 1146 , Fax: 6711 1170
Podiatrist	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners	Via Allied Health Referral Form	New England Foot Clinic – Leah Kelly Phone: 6772 0725 Fax: 6772 0740
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Service based in Armidale Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	Cate Doyle, HealthWISE Ph: 02 6771 1146 Fax: 02 6771 1170 OR Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia	Not required	Sally Henry Ph: 02 6771 1146 Fax 02 6771 1170 OR Via Medical Objects Secure Messaging
Fee for Service HealthWISE Contact Amy Ashman 02 6771 1146				
Dietetics	Service based in Armidale	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). EFTPOS available	Amy Ashman HealthWISE Dietitian Phone 02 6771 1146 Fax 02 6771 1170

ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Dermatologist	Visiting service monthly	All patients	GP referral	Dr Gerrie Becker New England Consultant Specialists Phone 6651 7000
Psychiatrist	Visiting service monthly	All patients	GP referral	Dr Daniel Pellen Elbo Room Fax referral to HealthWISE Coordinated Referral Network 1300 452 059 and patient will be Contacted when an appointment is available. Phone 6792 5514.
Podiatrist	Visiting service 12 times per year	Identify as Aboriginal or Torres Strait Islander with a chronic disease	GP or Aboriginal Health Worker referral	Christa Haschek - Visits Armajun Bookings through Armajun. Phone 6772 5258

ASHFORD				
WHAT IS THE SERVICE		ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Healthy Ageing Group Class	Service visiting from Inverell	Patients on a LOW income, or Health Care Card holders, or pensioners	Not required	Vital Health Inverell – Phone: 6721 4412 or Fax: 6721 3380
Integrated Team Care Program	Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease. Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines. As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients' preferred GP Practice.	GP Referral with ITC Consent Form with attached details of specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing consent form HealthWISE will work with your patient to complete necessary paperwork.	Geraldine Campbell – Aboriginal Outreach Worker Inverell Office Geraldine.campbell@healthwise.org.au PH: 6752 4117 Fax: 6721 4118 (available Wednesday and Thursday) Valerie Williams – Care Coordinator Armidale office Valerie.williams@healthwise.org.au Vivian Holten – Aboriginal Outreach Worker Vivian.holten@healthwise.org.au PH: 6771 1146 Fax: 6771 1170
Mental Health Anne Galloway HealthWISE Tamworth Office (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

BARRABA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form and attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing consent form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Glenn Allan Care Co-ordinator HealthWISE Tamworth glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride Care Co-ordinator HealthWISE Tamworth coreena.mckenzieride@healthwise.org.au</p> <p>Talitha Gardner Aboriginal Outreach Worker Talitha.gardner@healthwise.org.au</p>
Indigenous Mental Health (IMH) HealthWISE Contact HealthWISE Tamworth 02 6766 1394				
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness	Aboriginal people with mild, moderate or complex mental illness	Self-referral or GP, Allied health or other health professional	HealthWISE Tamworth Office PH: 02 6766 1394
Mental Health Anne Galloway HealthWISE Tamworth Office (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 059 E. mentalhealth@healthwise.org.au</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

BARRABA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Dale Hartin ReHealth Barraba Medical Centre Phone: 0427 050 485 Fax: 6752 6044
Dietitian	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	HealthWISE Dietitian Barraba MPS Phone: 6752 7196 Fax: 02 6752 6616
Podiatrist	Service visiting from Tamworth	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Tamworth Podiatry Centre Barraba MPS Phone: 6766 3314 (No fax)
Healthy Ageing Group Class	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Not required	Dale Hartin - ReHealth Phone: 0427 050 485 Fax: 6752 6044

BINGARA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Chris Southwell Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 chris.southwell@healthwise.org.au</p> <p>Jess Keynes Gunnedah Office PH: 02 6742 3633 Fax: 02 6742 3699 Jess.keynes@healthwise.org.au</p>
Indigenous Mental Health (IMH) HealthWISE Tamworth: 02 6766 1394				
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness.	Aboriginal people with mild, moderate or complex mental illness	Self-referral or GP, Allied health or other health professional	HealthWISE Tamworth PH: 02 6766 1394
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: 02 6766 1394 e-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental Health Care Plan</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 059 E. mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

BINGARA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Dale Hartin ReHealth Bingara MPS Phone 0427 050 485 Fax 6752 6044
Dietitian	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	HealthWISE Dietitian – Sammy Humphries Bingara MPS Phone: 6752 7196 Fax: 6752 6166
Occupational Therapist	Service visiting from Inverell	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Vital Health Inverell Venue as arranged with client Phone 6721 4412 Fax 6721 3380

BOGGABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Jess Keynes HealthWISE Gunnedah Ph: (02) 6742 3633 Fax: (02) 6742 3699 Jess.keynes@healthwise.org.au</p>
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Visiting from Narrabri	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Rural Fit Boggabri MPS Phone 6765 9866 Fax 6700 0601
Speech Pathologist	Visiting from Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Kylie Toynton – Language for Life Phone 6842 9136 info@kylieoyntonslp.com.au
Physiotherapist	Visiting from Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Bernadette McEvoy Physiotherapy Boggabri MPS Phone 0427 424 462
Occupational Therapist	Visiting from Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Jodie Maunder Schools and as arranged with client Phone 0457 434 519
Podiatrist	Service visiting from Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	PK Podiatry Phone 6742 4268 Fax 6742 2096

BOOMI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Chris Southwell Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 chris.southwell@healthwise.org.au</p>
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au</p> <p>Ph. 6771 1146 Fax: 6771 1170 (Monday-Friday)</p>

GLEN INNES				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form attached with details of specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au</p> <p>Ph: 6771 1146 Fax: 6771 1170</p>
Indigenous Mental Health (IMH)				
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness.	Aboriginal people with mild, moderate or complex mental illness.	Self-referral or GP, Allied health or other health professional.	<p>Kerrie Strong – Care Coordinator Glen Innes Office kerry.strong@healthwise.org.au Ph: (02) 5733 5308</p>
Mental Health				
Anne Galloway, HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph: 1800 931 540 E: mentalhealth@healthwise.org.au</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>

GLEN INNES				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway, HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			Kara Rushton Ph: 6792 5514
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Physiotherapy	Service based in Glen Innes	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Karan Wildman – 271 Grey Street Glen Innes Phone: 0488 432 563
Dietitian	Service visiting from Inverell	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Vital Health 125 Bourke St Glen Innes Phone: 6721 4412 or Fax: 6721 3380
Podiatrist	Service based in Glen Innes	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Emma Notley 175 Lambeth Street Glen Innes Phone: 0411 493 956
Exercise Physiology	Service visiting from Inverell	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Vital Health 125 Bourke St Glen Innes Phone: 6721 4412 or Fax: 6721 3380
Healthy Ageing Group Class	Service visiting from Inverell	Patients on a LOW income, or Health Care Card holders, or pensioners	Not required	Vital Health Inverell – Phone: 6721 4412 or Fax: 6721 3380

GLEN INNES				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results	Cate Doyle, HealthWISE, Ph: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia	Not required	Sally Henry Ph: 02 6771 1146, Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable Phone 02 6792 5514				
Nephrologist	Visiting quarterly from Tamworth	Any patients with a nephrology condition	Via GP Referral	Dr Stephen May Glen Innes Hospital Phone: 02 6766 7468, Fax: 02 6766 9855

GOONDIWINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Integrated Team Care				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the West Morton Darling Downs Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>This LGA Region also incorporates Toomelah and Boggabilla communities.</p>	<p>GP Referral with ITC Consent Form with attached details of specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Leeanne Cutmore Care Coordinator Goondiwindi Office Ph.: 07 4519 3503 Leeanne.Cutmore@healthwise.org.au</p> <p>Rebecca Bell Care Coordinator/ Aboriginal Outreach Worker Ph.: 07 4519 3503 rebecca.bell@healthwise.org.au</p> <p>Jess Keynes Senior Care Coordinator contactable at HealthWISE Gunnedah Ph.: (02) 6742 3633 Fax (02) 6742 3699 Jess.keynes@healthwise.org.au</p>

GUNNEDAH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Jess Keynes HealthWISE Gunnedah Ph.: (02) 6742 3633 Fax (02) 6742 3699 Jess.keynes@healthwise.org.au</p>
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, chronic disease & lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness.	Identify as Aboriginal or Torres Strait Islander.	Self-referral	<p>Contact the Aboriginal Health Team to make general enquiries as to what services are needed and where we may be able to assist:</p> <p>Dalton Dorrington – Aboriginal Health Worker Dalton.dorrington@healthwise.org.au</p> <p>Emma Costello- Aboriginal Health worker Emma.costello@healthwise.org.au</p> <p>Gunnedah HealthWISE Office: PH: 02 6742 3633</p>
Mental Health				
Anne Galloway, HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 540 E. mentalhealth@healthwise.org.au</p> <p>Gunnedah HealthWISE Mental Health Clinicians:</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>

GUNNEDAH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway, HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 0267 925514				
Exercise Physiologist	Service based in Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Rural Fit Phone 6765 9866 Fax 6700 0601
Dietitian	Service based in Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	HealthWISE Dietitian Amelia Smith Phone 6742 3633 Fax 6742 3699
Podiatrist	Service based in Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	PK Podiatry Phone 6742 4268 Fax 6742 2096
Occupational Therapist	Service based in Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Jodie Maunder Schools and as arranged with client Phone 0457 434 519
Physiotherapist	Service based in Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Bernadette McEvoy Physiotherapy Phone 0427 424 462
Speech Pathologist	Service based in Gunnedah	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via the Allied Health Referral Form	Kylie Toynton – Language for Life Phone 6842 9136 Email info@kylieytontonslp.com.au
Healthy Ageing Group Class	Visiting service from Tamworth	Patients on a LOW income, or Health Care Card Holders, or Pensioners	No referral required	Rural Fit Phone 6765 9866 Fax 6700 0601
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 6792 5514				
Podiatrist	Service based in Gunnedah	Priority to Aboriginal people with Diabetes	Contact HealthWISE Gunnedah Office Phone 6742 3633	PK Podiatry Contact HealthWISE Gunnedah Office Phone 6742 3633
Exercise Physiologist	Service based in Gunnedah monthly	Priority to Aboriginal people with Diabetes	Contact HealthWISE Gunnedah Office 6742 3633	Rural Fit Contact HealthWISE Gunnedah Office. Phone 6742 3633

GUNNEDAH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 6792 5514				
Diabetes Clinic Diabetes Educator, Dietitian, Aboriginal Health Worker	Visiting monthly	Priority to Aboriginal people with Diabetes	Contact HealthWISE Gunnedah Office Phone 6742 3633	Matthew Crawford (Diabetes Educator) Amelia Smith (Dietitian) Contact HealthWISE Gunnedah Office Phone 6742 3633
Fee for Service				
Dietetics	Service based in Gunnedah	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). EFTPOS available, NDIS Registered	Amelia Smith HealthWISE Dietitian Phone 02 6752 7196 Fax 6758 1653

GUYRA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and/or financial assistance where funding is available.</p>	<p>Identify as Aboriginal and Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au</p> <p>Ph: 6771 1146 Fax: 6771 1170</p>
Mental Health				
Anne Galloway HealthWISE Tamworth Office (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding, the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 059 E. mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Priority Allied Health Services (PAHS)				
HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Physiotherapy	Service based in Guyra	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form	Karan Wildman 128 Bradley Street Guyra Phone 0488 432 563
Podiatrist	Appointments in Glen Innes	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form	Emma Notley – Glen Innes Foot Care Clinic Patients seen in Glen Innes, 175 Lambeth Street Phone 0411 493 956

GUYRA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results	Cate Doyle, HealthWISE, Ph: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia	Not required	Sally Henry Ph: 02 6771 1146 Fax 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Podiatrist	Visiting service 6 times a year from Glen Innes	Identify as Aboriginal or Torres Strait Islander with a chronic disease	Armajun Armidale – Nellie Blair.	Podiatrist Emma Notley Guyra MPS

INVERELL				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	<p>Identify as Aboriginal or Torres Strait Islander Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Geraldine Campbell – Aboriginal Outreach Worker Inverell Office, Geraldine.campbell@healthwise.org.au PH: 02 6721 4117, Fax: 6721 4118 (available Wednesday and Thursdays)</p> <p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au Ph. 6771 1146, Fax: 6771 1170</p>
Mental Health				
Anne Galloway HealthWISE Tamworth Office, PH: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 540 E. mentalhealth@healthwise.org.au</p> <p>HealthWISE has contracted clinician(s) in this area.</p>
Primary Health Care Nurse	<p>Providing health promotion, education events and health checks in small communities in the region.</p>			<p>Christine Connor in the Inverell Office. PH: 02 6721 4117</p>
Support 2 Be Me	<p>Individual and group focused psychological strategies for residents of residential aged care facilities. Located in Inverell, Emmaville, Bundarra and more.</p>	<p>Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).</p>	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

INVERELL				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			Kara Rushton Ph: 6792 5514
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Physiotherapy	Service based in Inverell	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Vital Health Inverell – Phone: 6721 4412 or Fax: 6721 3380
Exercise Physiology	Service based in Inverell	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Vital Health Inverell – Phone: 6721 4412 or Fax: 6721 3380
Podiatrist	Service based in Inverell	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Million Soles Podiatry – Dezi Wilson Phone 0456 766 398 Fax 5508 2130
Occupational Therapist	Service based in Inverell	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Vital Health Inverell Phone: 6721 4412 Fax: 6721 3380
Speech Pathology	Service based in Inverell	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	HealthWISE - Linda Foskey Phone: 6792 5514 Fax: 6792 5518
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results	Cate Doyle, HealthWISE, Ph: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia	Not required	Sally Henry Ph: 02 6771 1146, Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Nephrologist	Service visiting bimonthly from Tamworth	All patients	GP referral	Dr Stephen May Inverell Hospital Phone: 02 6766 7468
Podiatrist	Visiting service 6 times per year.	Identify as Aboriginal or Torres Strait Islander with a chronic disease	GP or Aboriginal Health Worker referral	Christa Haschek - Visits Armajun Phone: 02 6721 9777

IPSWICH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Fee for Service HealthWISE Contact Angela Tallon 0439 768 696				
Dietetics	HealthWISE Ipswich (with outreach to Lockyer Valley- Gatton, Scenic Rim – Boonah, Somerset – Fernvale and Esk).	No eligibility requirements, fees apply.	No referral required for full fee paying clients. Initial appointment: \$120 Review appointment: \$75 Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). Client out of pocket cost is \$64.90 for initial and \$19.90 per review session for this service. Headspace, and WMH eating disorder clients only bulk billed. EFTPOS available	Zoe Martin HealthWISE Dietitian Phone 07 3050 4438 Fax 1300 452 059 M 0476 012 070 Zoe.martin@healthwise.org.au (Available Monday-Friday) OR Angela Tallon Allied Health Project Officer P 0439 768 696 Angela.tallon@healthwise.org.au (Available Monday-Thursday)
Dietetics	HealthWISE Toowoomba	No eligibility requirements, fees apply	No referral required for full fee paying clients. Initial appointment: \$120 Review appointment: \$75 Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). Client out of pocket cost is \$64.90 for initial and \$19.90 per review session for this service. Headspace, and DDHHS eating disorder clients only bulk billed. EFTPOS available	Charlotte Wright HealthWISE Dietitian Phone 07 3050 4438 Fax 1300 452 059 M 0476 779 331 Charlotte.wright@healthwise.org.au (Available Wednesdays and Thursdays) OR Angela Tallon Allied Health Project Officer P 0439 768 696 Angela.tallon@healthwise.org.au (Available Monday-Thursday)
Mental Health Anne Galloway HealthWISE Tamworth Office (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Social and Emotional Mental Health Aboriginal And Torres Strait Islander Program	Servicing Ipswich, Scenic Rim, Somerset, South Burnett, Lockyer Valley and Cherbourg Regions	The program offers confidential one-on-one psychological therapies for Aboriginal and Torres Strait Islander people who would benefit from short-term interventions for mild to moderate mental health disorders impacting on their Social and Emotional Wellbeing in day to day life.	This program is for Aboriginal or Torres Strait Islander people and can be referred by GP's with a MHTP or people can self-refer but will need a MHTP from their GP as soon as possible. If under 16 yrs. Parent/guardian consent is required.	All referrals should be sent to: F: 1300 452 059 E:mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.

IPSWICH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health				
Anne Galloway HealthWISE Tamworth Office (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Clinical Care Co-ordination Program	HealthWISE Mental Health Clinical Care Co-ordination program is a confidential clinical service for people with complex mental illness. This program is delivered in partnership with lived experience staff to provide wrap around psychosocial support to people where this service is required.	People from the age of 16 yrs. across the South Burnett region (Kingaroy, Murgon, Cherbourg) and the Southern Downs region (Warwick and Stanthorpe) with complex mental illness.	Referral to the CCC program requires a Mental Health Treatment/Care Plan from a General Practitioner or Psychiatrist. Fax or email referral to HealthWISE on 1300 452 059 or e-referral via referHEALTH.	All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.
HealthWISE Lived Experience Psychosocial Support Program	This program offers a range of confidential non-clinical supports for people who experience complex mental health problems and can assist with: Social skills and connection, including family connections, day to day living skills including help accessing financial support and budgeting. Finding and maintaining a home, Vocational skills and goals including volunteering, education and training goals, maintaining physical wellbeing, including exercise and linking with health professionals, building broader life skills including confidence and resilience.	People 16 years and over and across the South Burnett region (<i>Kingaroy, Murgon, Cherbourg</i>) and the Southern Downs region (<i>Warwick and Stanthorpe</i>) experiencing mental health issues that significantly impact psycho-social wellbeing in personal and work life. Have been diagnosed with a severe and complex mental health illness and would benefit from specialised psychosocial supports to build on active living skills Are currently under the care of a GP or Psychiatrist and do not have an NDIS package. Referrals can be made by the person requiring support or carer/health professional.	All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.
Support 2 Be Me	Across all of the DDWM region HealthWISE and the Darling Downs West Moreton Primary Health Network (DDWM PHN) are collaborating to support older people in the DDWM community experiencing social isolation and loneliness due to the pandemic. We are, in particular, looking to support those who are at risk, or living with, a mental health issue. Either directly due to the pandemic or exacerbated by its occurrence. Referral via self ,care manager or carer or health professional	This service is provided to people in residential aged care facilities, those living in the DDWM community and elderly carers that are experiencing social isolation and loneliness due to the pandemic. They need to be at risk, or living with, a mental health issue. And aged 65 yrs. and above or 55 yrs. and above for Aboriginal and Torres Strait Islanders. The program is currently offered in the following local government areas:- Cherbourg Shire, Goondiwindi region, Ipswich region, Lockyer Valley, Scenic Rim, Somerset, South Burnett, Southern Downs, Toowoomba and Western Downs. No charge for support	FAX Referral 1300 452 059 Or via Medical Objects: HEALTHWISE, MENTAL HEALTH For more information: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au Website: http://www.healthwise.org.au	

IPSWICH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Services Ipswich City, Lockyer Valley, Scenic Rim, Somerset, South Burnett, Southern Downs. Supports recovery & resilience of communities impacted by 2019-20 bushfires. Builds stronger communities, supporting social, economic & built environment recovery.			

KOOTINGAL AND NUNDLE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal and Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Glenn Allan Care Co-ordinator HealthWISE Tamworth glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride Care Co-ordinator HealthWISE Tamworth coreena.mckenzie-ride@healthwise.org.au</p> <p>Talitha Gardner Aboriginal Outreach Worker Talitha.gardner@healthwise.org.au</p>
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Physiotherapy	Service based in Tamworth. Appointments in Tamworth	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form	Total Care Physiotherapy Michael van der Graaf Phone: 6766 9488 Fax: 6766 5670

MANILLA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form attached with details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Glenn Allan Care Co-ordinator HealthWISE Tamworth glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride Senior Care Co-ordinator HealthWISE Tamworth coreena.mckenzie-ride@healthwise.org.au</p> <p>Talitha Gardner Aboriginal Outreach Worker Talitha.gardner@healthwise.org.au</p>
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 540 E. mentalhealth@healthwise.org.au</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

MANILLA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable Phone 6792 5514				
Exercise Physiologist	Visiting service from Tamworth	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Rural Fit Visits Rural Medical Clinic, Manilla Phone: 6765 9866 Fax: 6700 0601
Dietitian	Visiting service from Tamworth, monthly	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Chris Jarrett Visits Rural Medical Clinic, Manilla Phone: 6785 1095 Fax: 6758 1098
Podiatrist	Visiting service from Tamworth	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Tamworth Podiatry Visits Rural Medical Clinic Phone: 6766 3314
Healthy Ageing Group Class	Visiting service from Tamworth	Patients on a LOW income, or Health Care Card holders, or pensioners.	No referral required	Rural Fit Phone: 6765 9866 Fax: 6700 0601

MOREE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, chronic disease & lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness	Identify as Aboriginal or Torres Strait Islander.	Self-referral	Contact the Aboriginal Health Team to make general enquiries as to what services are needed and where we may be able to assist. Moree Office Phone : 02 6752 7196 fax: 02 6752 6616
Integrated Team Care Program	Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines. As this a joint partnership program, clients may receive support from either HealthWISE staff or Pius X Aboriginal Corporation staff, depending on the clients preferred GP Practice.	GP Referral with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing Consent Form HealthWISE will work with your patient to complete necessary paperwork.	Leeanne Cutmore Moree Office 02 6752 7196 leeanne.cutmore@healthwise.org.au Chris Southwell, Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 chris.southwell@healthwise.org.au
Mental Health Anne Galloway HealthWISE Tamworth office, Ph: 02 6766 1394 e-mail: mentalhealth@healthwise.org.au				
Mental Health Services	Mental health services provide treatment to people who are experiencing mild to moderate mental disorder. Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.	For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible. Have a diagnosed mild to moderate prevalent mental health issue	GP referral including a Mental health Care Plan All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	Mental Health Team: Ph. 1800 931 059 E. mentalhealth@healthwise.org.au Moree HealthWISE Mental Health Clinicians: Contracted Services are used in this area.
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Service based in Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Dale Hartin - ReHealth Moree Aquatic Centre Phone 0427 050 485 Fax 6752 6044

MOREE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Dietitian	Service based in Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	HealthWISE Dietitian Samantha Humphries HealthWISE Moree Phone 6752 7196 Fax 6752 6166
Podiatrist	Visiting monthly service to Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Million Soles Podiatry – Dezi Wilson Frome St Practice, Moree Phone 6752 2644 9 Fax 6752 5428
Occupational Therapist	Service visiting from Inverell	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	Vital Health Inverell Venue as arranged with client Phone 6721 4412 Fax 6721 3380
Healthy Ageing Group Class	Service based in Moree	Patients on a LOW income, or Health Care Card holders, or pensioners	Not required	Dale Hartin - ReHealth Moree Aquatic Centre Phone 0427 050 485 Fax 6752 6044
Speech Pathology	Service visiting from Inverell	Patients on a LOW income, or Health Care card holders, or pensioners	Via the Allied Health Referral Form	HealthWISE Speech Pathologist Linda Foskey Phone 6792 5514 Fax 6792 5518
Fee for Service HealthWISE Contact Susanne Kable 02 6792 5514 or Gemma Booker 02 6752 7196				
Dietetics	HealthWISE Moree	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). EFTPOS available	Samantha Humphries HealthWISE Dietitian Phone 02 6752 7196 Fax 6758 1653
Speech Pathology	Service visiting from Inverell	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). NDIS Referrals Accepted EFTPOS available	HealthWISE Speech Pathologist Linda Foskey Phone 6792 5514 Fax 6792 5518

MOREE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Diabetes Clinic Diabetes Educator Dietitian Aboriginal Health Worker	Visiting quarterly from Narrabri.	Priority Aboriginal people with Diabetes	Contact HealthWISE Moree Office Phone: 6752 7196	Diabetes Educator Dietitian – HealthWISE Dietitian HealthWISE Moree Office Phone 6752 7196
Endocrinologist	Visiting quarterly service	Priority Aboriginal people with Diabetes	GP Referral	Dr Sue Lynn Lau HealthWISE Moree Office Phone 6752 7196 Fax 6752 6166
Gynaecologist	Visiting monthly service	Priority Aboriginal people	GP Referral	Dr Yasmin Tan, Dr Lauren Kite and Dr Giselle Crawford Pius X Medical Centre Phone 6752 8432 Fax 6751 1462
Nephrologist	Visiting monthly service	All patients	GP Referral	Dr Stephen May - Moree Hospital Phone 02 6766 7468

MUNGINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Pius X Aboriginal Corporation staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Chris Southwell Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 chris.southwell@healthwise.org.au</p>
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Dale Hartin – ReHealth Mungindi Hospital Phone: 0427 050 485 Fax: 6752 6044
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Visiting from Moree Bi monthly	Aboriginal people with diabetes	GP referral	Dale Hartin - ReHealth Mungindi Hospital Phone: 0427 050 485 Fax: 6752 6044
Mental Health Anne Galloway HealthWISE Tamworth office, Ph: 02 6766 1394 e-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness.	Identify as Aboriginal or Torres Strait Islander.	Self-referral	<p>Antoinette Wenner Aboriginal Health Support Worker Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 Antoinette.wenner@healthwise.org.au</p> <p>Contact the Aboriginal Health Team to make general enquiries as to what services are needed and where we may be able to assist. Service delivery is restricted to the areas above due to staff availability</p>
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed Chronic Disease</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed Chronic Disease according to Guidelines	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Chris Southwell Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 chris.southwell@healthwise.org.au</p>
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental Health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 540 E: mentalhealth@healthwise.org.au</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>
Primary Health Care Nurse	Providing health promotion, education events and health checks in small communities in the region.			<p>Carla Twigg Phone: 02 6792 5514</p>

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supports recovery & resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			Kara Rushton Ph: 6792 5514
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Dale Hartin - ReHealth Phone: 0427 050 485, Fax: 6752 6044
Dietitian	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	HealthWISE Dietitian Samantha Humphries, HealthWISE Narrabri Phone: 6752 7196 Fax: 02 6752 6616
Podiatrist	Service based in Narrabri	Patients on a LOW income, or Health Care Card holders, or Pensioners.	Via the Allied Health Referral Form	Helen Madden Phone: 6792 6084 Fax :6792 5667
Occupational Therapist	Service based in Narrabri	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Rural OT Step by Step client Phone: 6792 3989 or admin@ruralotstepbystep.com.au
Physiotherapy	Service based in Narrabri	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form	AE Physiotherapy Phone: 6792 5007 or reception@aephysio.com.au
Speech Pathologist	Visiting Service	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via the Allied Health Referral Form	HealthWISE Anna Haire Phone 6792 5514 Fax 6792 5518
Healthy Ageing Group Class	Service visiting from Moree and based in Narrabri	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Not required	Dale Hartin - ReHealth Phone 0427 050 485 Fax 6752 6044 AE Physiotherapy Phone 6792 5007 or reception@aephysio.com.au

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Fee for Service HealthWISE Contact Susanne Kable 02 6792 5514				
Dietetics	Service based in Narrabri	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). EFTPOS available	Samantha Humphries HealthWISE Dietitian Phone: 02 6752 7196 Fax: 02 6752 6616
Speech Pathology	Service based in Narrabri	No eligibility requirements, fees apply	No referral required for full fee paying clients. Contact HealthWISE for full fee structure. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). NDIS referrals accepted. EFTPOS available	HealthWISE Speech Pathologist Anna Haire Phone: 02 6792 5514 Fax: 02 6792 5518
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Diabetes Clinic Diabetes Educator Dietitian Aboriginal Health Worker	Bimonthly service based in Narrabri	Priority to Aboriginal Diabetic patients	Contact HealthWISE Narrabri	Diabetes Educator Dietitian – HealthWISE HealthWISE Narrabri Phone 6792 5514 Fax 6792 5518
Rheumatologist	Service visiting monthly	All patients	Via GP Referral	Dr Louis McGuigan Narrabri Hospital Phone 02 9524 1076
Endocrinologist	Bimonthly via telehealth	Priority to Aboriginal patients	Referral from health professional	Dr Evelyn Tan HealthWISE Narrabri Phone 6792 5514 Fax 6792 5518

QUIRINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and/or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Glenn Allan, Care Co-ordinator HealthWISE Tamworth glenn.allan@healthwise.org.au</p> <p>Talitha Gardner, Aboriginal Outreach Worker Talitha.gardner@healthwise.org.au</p> <p>Coreena McKenzie-Ride Senior Care Co-ordinator HealthWISE Tamworth coreena.mckenzie-ride@healthwise.org.au</p>
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and Medicare Better Access Scheme (Gap payment is \$40) can also be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph: 1800 931 540 E: mentalhealth@healthwise.org.au</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Priority Allied Health Services (PAHS)				
HealthWISE Contact Miranda Wright 02 6766 1394				
Dietitian	Service visiting from Gunnedah	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via the Allied Health Referral Form	<p>HealthWISE Dietitian Amelia Smith Phone: 6742 3633 Fax: 6742 3699</p>
Exercise Physiologist	Service visiting from Tamworth	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Allied Health Referral Form	<p>Rural Fit Visits Health One Phone: 6765 9866 Fax: 6700 0601</p>

QUIRINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Podiatrist	Service visiting from Gunnedah	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form	PK Podiatry Phone: 6742 4268 Fax: 6742 2096 Health One Medical Centre
Physiotherapy	Service visiting from Tamworth	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form	Total Care Physio – Michael van der Graaf T: 6766 9488 F: 6766 5670 195 George St, Quirindi

TAMWORTH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Glenn Allan Care Co-ordinator HealthWISE Tamworth glenn.allan@healthwise.org.au</p> <p>Talitha Gardner Aboriginal Outreach Worker Talitha.gardner@healthwise.org.au</p> <p>Coreena McKenzie-Ride Senior Care Co-ordinator HealthWISE Tamworth coreena.mckenzie-ride@healthwise.org.au</p>
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, chronic disease & lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness	Identify as Aboriginal or Torres Strait Islander.	Self-referral	Jye Millgate, HealthWISE Tamworth Ph: 02 6766 1394 Fax: 02 6766 1372
Soul Brothers	Men's Health & Wellbeing Program	Identify as Aboriginal or Torres Strait Islander, male	GP or self-referral Aboriginal Health consent form	Jye Millgate, HealthWISE Tamworth Ph: 02 6766 1394 Fax: 02 6766 1372
Hydrotherapy Pool	A program to help support our clients that have a Chronic Condition or Injury. Slow paced exercises in warm Hydrotherapy pool, great for joints and keeping active.	Identify as Aboriginal or Torres Strait Islander.	GP or self-referral Aboriginal Health consent form	Jye Millgate, HealthWISE Tamworth Ph: 02 6766 1394 Fax: 02 6766 1372
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 540 E. mentalhealth@healthwise.org.au</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>

TAMWORTH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Primary Health Care Nurse	Providing health promotion, education events and health checks in small communities in the region.			Catharina Du Plessis, Tamworth Office Ph: 02 6766 1394 Fax: 02 6766 1372
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			Kara Rushton Ph: 6792 5514
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright 02 6766 1394				
Neurosurgeon	Visiting service 12 times per year from Sydney (clinics held in Dr Hughes Rooms, Marius St Tamworth)	People with a Neurological condition.	GP referral	Dr Gordon Dandie, Westmead Private Hospital T: 9635 1938 Visits Dr Hughes Rooms, Marius St
Rheumatologist	Visiting service 12 times per year from Sydney (clinic held in HealthWISE rooms)	Those needing to see a Rheumatologist	GP referral	Dr Michael Tjeuw T: 1300 048 127 or Fax: 8209 4915 for appointments
Psychiatrist	Visiting service monthly from Sydney (clinics held at Peel Health Care, Tamworth)	Those needing to see a Psychiatrist	GP referral	Dr Eoin Wilson contact Peel Health Care to book appointments T: 6766 8288
Psychiatrist	Visiting service 6 weekly from Sydney (clinics held at Peel Health Care, Tamworth)	Those needing to see a Psychiatrist	GP referral	Dr Kipling Walker contact Peel Health Care to book appointments T: 6766 8288
Fee for Service				
Speech Pathology	Service based in Tamworth	No eligibility requirements, fees apply	No referral required for full fee paying clients. Contact HealthWISE for full fee structure. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). NDIS referrals accepted EFTPOS available	Elizabeth Elmes HealthWISE Speech Pathologist Phone 02 6766 1394 Fax 02 6766 1372

TENTERFIELD				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed Chronic Disease</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed Chronic Disease according to Guidelines</p> <p>As this is a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the client's preferred GP practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au</p> <p>Ph. 6771 1146 Fax: 6771 1170</p>
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 059 E. mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			<p>Kara Rushton Ph: 6792 5514</p>

TENTERFIELD				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Dietitian	via Telehealth	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Vital Health Phone 6721 4412 or Fax 6721 3380
Exercise Physiology	Visiting service from Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Rural Fit Phone 6765 9866, Fax 6700 0601
Physiotherapy	Visiting service from Stanthorpe	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	The Physiotherapy Centre Tenterfield Hub, Main St, Tenterfield Phone 07 4661 5577 or Fax 07 4661 7266
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results	Cate Doyle, HealthWISE, Ph: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia	Not required	Sally Henry Ph: 02 6771 1146 Fax 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright 02 6766 1394				
Podiatrist	Visiting service 6 times a year	Identify as Aboriginal or Torres Strait Islander with a chronic disease.	Armajun Tenterfield. Call Inverell office 6721 9777	Christa Haschek Armajun AMS Phone 6736 5731

TINGHA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Visiting under the Medical Specialists Outreach Services				
HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Podiatrist	Visiting service 6 times a year from Glen Innes	Identify as Aboriginal or Torres Strait Islander with a chronic disease	HealthWISE RN or AHW – 6721 4117.	Podiatrist Emma Notley Tingha MPS Phone: 0411 493 956
Integrated Team Care Program	Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease. Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines. As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients' preferred GP practice.	GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing Consent Form HealthWISE will work with your patient to complete necessary paperwork	Geraldine Campbell – Aboriginal Outreach Worker Inverell Office Geraldine.campbell@healthwise.org.au PH: 6752 4117 Fax: 6721 4118 (available Wednesday and Thursdays) Valerie Williams – Care Coordinator Armidale office Valerie.williams@healthwise.org.au Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au PH: 6771 1146 Fax: 6771 1170

TOOWOOMBA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			Kara Rushton Ph: 6792 5514

URALLA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Healthy Ageing Group Class	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners	Not required	Gillian Traise Phone: 02 6772 3981
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this is a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the client's preferred GP practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Valerie Williams – Care Coordinator Armidale Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au</p> <p>Ph: 6771 1146 Fax: 6771 1170</p>
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results	Cate Doyle, HealthWISE, Ph: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia	Not required	Sally Henry Ph: 02 6771 1146 Fax 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph: 1800 931 059 E: mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>

URALLA			
WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au			
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514			
Recover, Adapt and Connect	Commences July 22, 2022. Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.		Kara Rushton Ph: 6792 5514

WALCHA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form attached with details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>Valerie Williams – Care Coordinator Armidaile Office Valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker Vivian.Holten@healthwise.org.au</p> <p>Ph: 6771 1146 Fax: 6771 1170</p>
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>Perinatal referrals can be made by midwives and other health professionals using the EYOC referral form this substitutes for a MHTP if completed by GP</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 540 E: mentalhealth@healthwise.org.au</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

WALCHA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Recover, Adapt and Connect - Disaster Resilience Kara Rushton HealthWISE Narrabri Office (02) 6792 5514				
Recover, Adapt and Connect	Commences July 22, 2022. Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			Kara Rushton Ph: 6792 5514
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Visiting service from Armidale	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Rural Fit Visits Walcha Physiotherapy Phone: 6765 9866 Fax: 6700 0601
Dietitian	Visiting service from Armidale	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Amy Ashman – HealthWISE Armidale Walcha Community Hub Phone: 6771 1146 Fax: 6711 1170
Physiotherapy	Service based in Walcha	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via Allied Health Referral Form	Walcha Physio – Sally Rutherford / Prue Morgan Phone: 6778 0011 Fax: 6778 0066
Healthy Ageing Group Class	Service based in Walcha	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Not required	Walcha Physio – Sally Rutherford / Prue Morgan Phone: 6778 0011 Fax: 6778 0066
Fee for Service				
Dietetics	Visiting service from Armidale	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). EFTPOS available. NDIS referrals accepted	Amy Ashman HealthWISE Dietitian Phone: 02 6771 1146 Fax: 02 6771 1170

WARIALDA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Service visiting from Moree	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via the Allied Health Referral Form	Dale Hartin ReHealth Warialda MPS Phone: 0427 050 485 Fax: 6752 6044
Dietitian	Service visiting from Moree	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via the Allied Health Referral Form	HealthWISE Dietitian Samantha Humphries Warialda Medical Centre Phone: 6752 7196 Fax: 6752 6166
Occupational Therapist	Service visiting from Narrabri	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Via the Allied Health Referral Form	Vital Health Inverell Venue as arranged with client Phone: 6721 4116 Fax: 6721 3380
Healthy Ageing Group Class	Service visiting from Moree	Patients on a LOW income, or Health Care Card Holders, or Pensioners	Not required	Dale Hartin - ReHealth Phone: 0427 050 485 Fax: 6752 6044
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	Chris Southwell, Narrabri Office Phone: 02 6792 5514 Fax: 02 6792 5518 E: chris.southwell@healthwise.org.au
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Care Plan</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 059 E. mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>

WARIALDA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health				
Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

WEE WAA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	Chris Southwell, Narrabri Office. Phone: 02 6792 5514 Fax: 02 6792 5518 chris.southwell@healthwise.org.au
Priority Allied Health Services (PAHS) HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Dale Hartin ReHealth Phone: 0427 050 485 Fax: 6752 6044
Podiatrist	Service based in Wee Waa	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Genevieve Graaf Sendall, Wee Waa Podiatry Phone: 6795 4969
Occupational Therapist	Service visiting from Narrabri	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Rural OT Step by Step Venue as arranged with client Phone: 6792 3989 or admin@stepbystep.com.au
Physiotherapy	Service visiting from Narrabri	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	AE Physiotherapy Wee Waa Medical Centre Ph: 6792 5007 or reception@aephysio.com.au
Speech Pathology	Service visits from Narrabri	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Anna Haire - HealthWISE Speech Pathologist Schools and preschools Phone: 6792 5514 Fax: 6792 5518
Healthy Ageing	Service visiting from Moree	Patients on a LOW income, or Health Care Card holders, or pensioners.	Not required	Dale Hartin - ReHealth Phone: 0427 050 485 Fax: 6752 6044

WEE WAA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health Anne Galloway HealthWISE Tamworth Office, Ph: (02) 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Care Plan</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>Mental Health Team: Ph. 1800 931 059 E: mentalhealth@healthwise.org.au</p>
Support 2 Be Me	<p>Individual and group focused psychological strategies for residents of residential aged care facilities.</p>	<p>Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).</p>	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

WERRIS CREEK				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p>	<p>Glenn Allan Care Co-ordinator HealthWISE Tamworth glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride Senior Care Co-ordinator HealthWISE Tamworth coreena.mckenzie-ride@healthwise.org.au</p> <p>Talitha Gardner Aboriginal Outreach Worker Talitha.gardner@healthwise.org.au</p>