

INTEGRATED TEAM CARE Check List

Before referring your patient to be assisted by the Integrated Team Care program, please ensure the following has been completed and emailed to integrated.team.care@healthwise.org.au for eligibility:

- Your patient identifies as Aboriginal or Torres Strait Islander with your practice
- HealthWISE ITC consent form completed and signed by your patient
- Completed GPMP or appointment booked to be completed
- Patient health summary or MBS 715 Aboriginal & Torres Strait Islander health check (when waiting for an upcoming GPMP appointment to be completed.)
- Copy of referral letter/s including appointment dates if already scheduled
- Support letter outlining the reasons for requesting a medical aid

Eligible list of chronic diseases funded to be supported:

- Diabetes
- Chronic kidney disease
- Cardiovascular disease
- Cancer
- Chronic respiratory disease
- Chronic mental health conditions MHTP with mental health diagnosis.
Please note; if ineligible for a GPMP, a mental health treatment plan must be provided.
- Other (If there are none of the above please list other diseases to be considered according to the guidelines)

Not all patients with a chronic condition will need assistance through the ITC program.

When referring patients, GPs should give priority to patients most in need of care coordination services to obtain improved health outcomes. As a guide, patients most likely to benefit from the ITC Program include:

- Patients who are at greatest risk of experiencing otherwise avoidable (lengthy and/or frequent) hospital admissions
- Patients at risk of inappropriate use of services, such as hospital emergency presentations
- Patients not using community based services appropriately or at all
- Patients who need help to overcome barriers to access services. This includes financial barriers.

HealthWISE requires a minimum of three weeks notice to be able to assist when travel/accommodation is requested

Please consider other Government funded programs to assist clients when not enough notice is provided or a client is not eligible for ITC; IPTAAS (NSW)

Please email ALL documents to integrated.team.care@healthwise.org.au

Please call the office with any enquiries about the ITC program or visit our website.