



Programs & Services Guide

Last
Updated
16/08/2023

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ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander.</p> <p>Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients' preferred GP practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Armidale</p> <p>Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Primary Health Care Nurse	<p>Providing health promotion, education events and health checks in small communities in the region.</p>			<p>HealthWISE Armidale</p> <p>Letecia Kearney – Primary Health Care Nurse letecia.kearney@healthwise.org.au</p> <p>Phone: 02 6771 1146</p>
Ezidkhan Care Navigation Program				
Ezidkhan Care Navigation	<p>Ezidkhan Care Navigation is a free service that provides guidance and capacity building assistance to Ezidi families who are humanitarian entrants. It is driven by health literacy and aims to support clients to identify and overcome barriers, allowing them to achieve optimal health outcomes.</p> <p>The program supports clients to understand the Australian healthcare system, including primary health care options and assists with accessing appointments, transport arrangements and overcoming language barriers.</p>	<p>Identify as Ezidi, have arrived in Australia under the Humanitarian Settlement Program and settled in Armidale.</p>	<p>GP referral into the program. Clients can be directed to the program, however, a GP referral must be received before care navigation services can be provided.</p>	<p>HealthWISE Armidale</p> <p>Kaso Elias – Lived Experience Care Navigator cnarmidale@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>

ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Phone: 1800 931 137 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low-income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee-paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding, the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee-paying referrals and referrals under Medicare Better Access Scheme (Gap payment is applied) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental Health Treatment Plan.</p> <p>All referrals should be sent to: Fax: 1300 452 059 Email: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team Phone: 1800 931 137 Email: mentalhealth@healthwise.org.au</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of Residential Aged Care Facilities (RACF).	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number: 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Recover, Adapt, Connect – Disaster Resilience HealthWISE Contact Sue McGuire – 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			<p>HealthWISE Armidale Susan Manttan – RAC Care Navigator susan.mantt@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>

ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Physiotherapy	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via Allied Health Referral Form.	New England Physiotherapy Rob Tindale Phone: 02 6771 2177 Fax: 02 6771 4724
Exercise Physiologist	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via Allied Health Referral Form.	Rural Fit Phone: 02 6765 9866 Fax: 02 6700 0601
Dietitian	Service based in Armidale	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via Allied Health Referral Form.	Amy Ashman – Dietitian Phone: 02 6771 1146 Fax: 02 6711 1170
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Service based in Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP referral. GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	HealthWISE Armidale Cate Doyle – MAP Coordinator cate.doyle@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170 Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support	Carers of people living with dementia.	Not required.	HealthWISE Armidale Sally Henry – Dementia Carer Support Worker sally.henry@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170 Via Medical Objects Secure Messaging
Fee for Service				
Dietetics	Service based in Armidale.	No eligibility requirements, fees apply.	No referral required for full fee-paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). EFTPOS available.	HealthWISE Armidale Amy Ashman – Dietitian amy.ashman@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170

ARMIDALE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Dermatologist	Visiting service monthly	All patients	GP referral	Dr Gerrie Becker New England Consultant Specialists Phone: 02 6651 7000
Psychiatrist	Visiting service monthly	All patients	GP referral	Currently vacant
Podiatrist	Visiting service 12 times per year	Identify as Aboriginal or Torres Strait Islander with a chronic disease	GP or Aboriginal Health Worker referral	Christa Haschek – Visits Armajun Bookings through Armajun directly Phone: 02 6772 5258

ASHFORD				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Healthy Ageing Group Class	Service visiting from Inverell.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Not required.	Vital Health Inverell Phone: 02 6721 4412 Fax: 02 6721 3380
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients' preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form with details attached of specialist or Allied Health Referral and appointments, GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Inverell Geraldine Campbell – Aboriginal Outreach Worker (available Wednesday and Thursday) geraldine.campbell@healthwise.org.au</p> <p>Phone: 02 6752 4117 Fax: 02 6721 4118</p> <p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au Vivian Holten – Aboriginal Outreach Worker vivian.holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Mental Health HealthWISE Tamworth Phone: 1800 931 137 Email: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of Residential Aged Care Facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number: 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

BARRABA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form and attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Tamworth Glenn Allan – Care Coordinator Glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride – Senior Care Coordinator coreena.mckenzie-rise@healthwise.org.au</p> <p>Talitha Gardner – Aboriginal Outreach Worker talitha.gardner@healthwise.org.au</p> <p>Phone: 02 6766 1394</p>
Indigenous Mental Health (IMH) HealthWISE Tamworth Phone: 02 6766 1394				
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness	Aboriginal people with mild, moderate or complex mental illness	Self-referral or GP, Allied health or other health professional	HealthWISE Tamworth Phone: 02 6766 1394
Mental Health HealthWISE Tamworth Phone: 1800 931 137 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low-income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee-paying referrals and Medicare Better Access Scheme</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee-paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental Health Treatment Plan.</p> <p>All referrals should be sent to: Fax: 1300 452 059 Email: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	HealthWISE Mental Health Team Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number: 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

BARRABA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Dale Hartin ReHealth Barraba Medical Centre Phone: 0427 050 485 Fax: 02 6752 6044
Dietitian	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	HealthWISE Dietitian Barraba MPS Phone: 02 6752 7196 Fax: 02 6752 6616
Podiatrist	Service visiting from Tamworth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Tamworth Podiatry Centre Barraba MPS Phone: 02 6766 3314
Healthy Ageing Group Class	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Not required.	Dale Hartin – ReHealth Phone: 0427 050 485 Fax: 02 6752 6044

BINGARA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Narrabri Chris Southwell – Care Coordinator chris.southwell@healthwise.org.au Phone: 02 6792 5514 Fax: 02 6792 5518</p> <p>HealthWISE Tamworth Phone: 02 6766 1394 Fax: 02 6766 1372</p>
Indigenous Mental Health (IMH) HealthWISE Tamworth: 02 6766 1394				
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness.	Aboriginal people with mild, moderate or complex mental illness	Self-referral or GP, Allied health or other health professional	HealthWISE Tamworth Phone: 02 6766 1394 Fax: 02 6766 1372
Mental Health HealthWISE Tamworth Phone: 1800 931 137 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low-income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental Health Treatment Plan.</p> <p>All referrals should be sent to: Fax: 1300 452 059 Email: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of Residential Aged Care Facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (including MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number: 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

BINGARA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Dale Hartin ReHealth Bingara MPS Phone: 0427 050 485 Fax: 02 6752 6044
Dietitian	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	HealthWISE Dietitian – Bingara MPS Phone: 02 6752 7196 Fax: 02 6752 6166
Occupational Therapist	Service visiting from Inverell.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Vital Health Inverell Venue as arranged with client. Phone: 02 6721 4412 Fax: 02 6721 3380

BOGGABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Gunnedah Phone: 02 6742 3633 Fax: 02 6742 3699 integrated.team.care@healthwise.org.au</p>
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Visiting from Narrabri.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Rural Fit Boggabri MPS Phone: 02 6765 9866 Fax: 02 6700 0601
Speech Pathologist	Visiting from Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Kylie Toynton – Language for Life info@kylie Toyntonsp.com.au Phone: 02 6842 9136
Physiotherapist	Clients seen in Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Bernadette McEvoy Physiotherapy Boggabri MPS Phone: 0427 424 462
Occupational Therapist	Visiting from Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Jodie Maunder Schools and as arranged with client. Phone: 0457 434 519
Podiatrist	Service visiting from Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	PK Podiatry Phone: 02 6742 4268 Fax: 02 6742 2096

BOOMI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Narrabri Chris Southwell – Care Coordinator chris.southwell@healthwise.org.au</p> <p>Phone: 02 6792 5514 Fax: 02 6792 5518</p>

GLEN INNES				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form attached with details of specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Indigenous Mental Health (IMH)				
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness.	Aboriginal people with mild, moderate or complex mental illness.	Self-referral or GP, Allied Health or other health professional.	HealthWISE Glen Innes Kerrie Strong – Care Coordinator kerry.strong@healthwise.org.au Phone: 02 5733 5308
Mental Health HealthWISE Tamworth Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low-income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee-paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee-paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: Fax: 1300 452 059 Email: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>

GLEN INNES				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number: 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Recover, Adapt, Connect – Disaster Resilience HealthWISE Contact Sue McGuire – 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			Sue McGuire – RAC Team Leader rac@healthwise.org.au Phone: 07 3050 4438
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Physiotherapy	Service based in Glen Innes.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Karan Wildman 271 Grey Street Glen Innes Phone: 0488 432 563
Dietitian	Service visiting from Inverell.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Vital Health 125 Bourke St Glen Innes Phone: 02 6721 4412 Fax: 02 6721 3380
Podiatrist	Service based in Glen Innes.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Emma Notley 175 Lambeth Street Glen Innes Phone: 0411 493 956
Exercise Physiology	Service visiting from Inverell.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Vital Health 125 Bourke St Glen Innes Phone: 02 6721 4412 Fax: 02 6721 3380
Healthy Ageing Group Class	Service visiting from Inverell.	Patients on a LOW income, or Health Care Card holders, or pensioners..	Not required.	Vital Health 6/23 Lawrence Street Inverell Phone: 02 6721 4412 Fax: 02 6721 3380

GLEN INNES				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	HealthWISE Armidale Cate Doyle – MAP Coordinator cate.doyle@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170 OR Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support.	Carers of people living with dementia.	Not required.	HealthWISE Armidale Sally Henry – Dementia Carer Support sally.henry@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170 OR Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable Phone 02 6792 5514				
Nephrologist	Visiting quarterly from Tamworth.	Any patients with a nephrology condition.	Via GP Referral.	Dr Stephen May Glen Innes Hospital Phone: 02 6766 7468 Fax: 02 6766 9855

GOONDIWINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Integrated Team Care				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the West Morton Darling Downs Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>This LGA Region also incorporates Toomelah and Boggabilla communities.</p>	<p>GP Referral with ITC Consent Form with attached details of specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing consent form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Goondiwindi Leeanne Cutmore – Care Coordinator leanne.cutmore@healthwise.org.au</p> <p>Rebecca Bell – Aboriginal Outreach Worker rebecca.bell@healthwise.org.au</p> <p>Lesley Williams – Care Coordinator lesley.williams@healthwise.org.au</p> <p>Phone: 07 4519 3503</p>

GUNNEDAH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Gunnedah integrated.team.care@healthwise.org.au Phone: 02 6742 3633 Fax: 02 6742 3699</p>
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, chronic disease & lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness.	Identify as Aboriginal or Torres Strait Islander.	Self-referral.	<p>HealthWISE Gunnedah Dalton Dorrington – Aboriginal Health Worker dalton.dorrington@healthwise.org.au</p> <p>Amelia Williams – Aboriginal Health Worker amelia.williams@healthwise.org.au</p> <p>Vicki Gardner – Aboriginal Outreach Worker vicki.gardner@healthwise.org.au Phone: 02 6742 3633</p>
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p> <p>Gunnedah HealthWISE Mental Health Clinicians.</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>

GUNNEDAH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Service based in Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Rural Fit Phone: 02 6765 9866 Fax: 02 6700 0601
Dietitian	Service based in Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	HealthWISE Dietitian Phone: 02 6742 3633 Fax: 02 6742 3699
Podiatrist	Service based in Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	PK Podiatry Phone: 02 6742 4268 Fax: 6742 2096
Occupational Therapist	Service based in Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Jodie Maunder Schools and as arranged with client. Phone: 0457 434 519
Physiotherapist	Service based in Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Bernadette McEvoy Physiotherapy Phone: 0427 424 462
Speech Pathologist	Service based in Gunnedah.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via the Allied Health Referral Form.	Kylie Toynton – Language for Life Phone: 02 6842 9136 Email: info@kylieytoyntonslp.com.au
Healthy Ageing Group Class	Visiting service from Tamworth.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	No referral required.	Rural Fit Phone: 02 6765 9866 Fax: 02 6700 0601

GUNNEDAH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 6792 5514				
Diabetes Clinic Diabetes Educator, Dietitian, Aboriginal Health Worker	Visiting monthly.	Priority to Aboriginal people with Diabetes.	Contact HealthWISE Gunnedah Office Phone: 02 6742 3633	Matthew Crawford (Diabetes Educator) Contact HealthWISE Gunnedah Office Phone: 02 6742 3633
Podiatrist	Service based in Gunnedah.	Priority to Aboriginal people with Diabetes.	Contact HealthWISE Gunnedah Office Phone: 02 6742 3633	PK Podiatry Contact HealthWISE Gunnedah Office Phone: 02 6742 3633
Exercise Physiologist	Service based in Gunnedah monthly.	Priority to Aboriginal people with Diabetes.	Contact HealthWISE Gunnedah Office Phone: 02 6742 3633	Rural Fit Contact HealthWISE Gunnedah Office Phone: 02 6742 3633
Fee for Service				
Dietetics	Service based in Gunnedah	No eligibility requirements, fees apply	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). EFTPOS available, NDIS Registered	HealthWISE Dietitian Phone: 02 6752 7196 Fax: 02 6758 1653

GUYRA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include care coordination, assistance with accessing appointments and/or financial assistance where funding is available.</p>	Identify as Aboriginal and Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.Holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Mental Health				
HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding, the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Priority Allied Health Services (PAHS)				
HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Physiotherapy	Service based in Guyra.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form.	Karan Wildman 147 Bradley Street Guyra Phone: 0488 432 563
Podiatrist	Appointments in Glen Innes.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form.	Emma Notley – Glen Innes Foot Care Clinic Patients seen in Glen Innes 175 Lambeth Street Phone: 0411 493 956

GUYRA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	HealthWISE Armidale Cate Doyle – MAP Coordinator Phone: 02 6771 1146 Fax: 02 6771 1170 OR Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support.	Carers of people living with dementia.	Not required.	HealthWISE Armidale Sally Henry – Dementia Carer Support Phone: 02 6771 1146 Fax: 02 6771 1170 OR Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Podiatrist	Visiting service 6 times a year from Glen Innes	Identify as Aboriginal or Torres Strait Islander with a chronic disease	Armajun Armidale – Nellie Blair.	Emma Notley – Podiatrist Guyra MPS

INVERELL				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	<p>Identify as Aboriginal or Torres Strait Islander Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Inverell Geraldine Campbell – Aboriginal Outreach Worker geraldine.campbell@healthwise.org.au Phone: 02 6721 4117 Fax: 02 6721 4118 (available Wednesday and Thursdays)</p> <p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.Holten@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170</p>
First Nations Aftercare	<p>The program delivers person-centred, non-clinical care and practical support after a suicide attempt for Aboriginal and Torres Strait Islander people.</p>	<p>Identify as Aboriginal or Torres Strait Islander.</p>	<p>GP referral with Mental Health Treatment Plan (MHTP) along with the HealthWISE Referral and Consent Form.</p> <p>Client can self-refer if over 18. If under 18, parent/guardian consent is required for self-referral.</p>	<p>HealthWISE Inverell Bernice Leece – First Nations Support Coordinator bernice.leece@healthwise.org.au Phone: 02 6721 4117 Fax: 02 6721 4118</p> <p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p>

INVERELL				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p> <p>HealthWISE has contracted clinician(s) in this area.</p>
Primary Health Care Nurse	Providing health promotion, education events and health checks in small communities in the region.			<p>HealthWISE Inverell Christine Connor – Senior Primary Health Care Nurse chris.connor@healthwise.org.au Phone: 02 6721 4117 Fax: 026721 4118</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities. Located in Inverell, Emmaville, Bundarra and more.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	<p>HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			<p>HealthWISE Ipswich Sue McGuire – RAC Team Leader susan.mcguire@healthwise.org.au</p> <p>Phone: 07 3050 4438</p>

INVERELL				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Physiotherapy	Service based in Inverell.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	Vital Health Inverell Phone: 02 6721 4412 Fax: 02 6721 3380
Exercise Physiology	Service based in Inverell.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	Vital Health Inverell Phone: 02 6721 4412 Fax: 02 6721 3380
Podiatrist	Service based in Inverell.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form	Million Soles Podiatry – Dezi Wilson Phone: 0456 766 398 Fax: 02 5508 2130
Occupational Therapist	Service based in Inverell.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	Vital Health Inverell Phone: 02 6721 4412 Fax: 6721 3380
Speech Pathology	Service based in Inverell.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	HealthWISE Inverell Linda Foskey – Speech Pathologist linda.foskey@healthwise.org.au Phone: 02 6792 5514 Fax: 02 6792 5518
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	HealthWISE Armidale Cate Doyle – MAP Coordinator Phone: 02 6771 1146 Fax: 02 6771 1170 Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support.	Carers of people living with dementia.	Not required.	HealthWISE Armidale Sally Henry – Dementia Carer Support Phone: 02 6771 1146 Fax: 02 6771 1170 Via Medical Objects Secure Messaging

INVERELL				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Nephrologist	Service visiting bimonthly from Tamworth.	All patients.	GP referral.	Dr Stephen May Inverell Hospital Phone: 02 6766 7468
Podiatrist	Visiting service 6 times per year.	Identify as Aboriginal or Torres Strait Islander with a chronic disease.	GP or Aboriginal Health Worker referral.	Christa Haschek - Visits Armajun Phone: 02 6721 9777

IPSWICH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Social and Emotional Mental Health Aboriginal and Torres Strait Islander Program	Servicing Ipswich, Scenic Rim, Somerset, South Burnett, Lockyer Valley and Cherbourg Regions	The program offers confidential one-on-one psychological therapies for Aboriginal and Torres Strait Islander people who would benefit from short-term interventions for mild to moderate mental health disorders impacting on their Social and Emotional Wellbeing in day to day life.	This program is for Aboriginal or Torres Strait Islander people and can be referred by GPs with a MHTP or people can self-refer but will need a MHTP from their GP as soon as possible. If under 16 years, parent/guardian consent is required. The patient will be contacted when an appointment is available.	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Clinical Care Co-ordination Program	HealthWISE Mental Health Clinical Care Co-ordination program is a confidential clinical service for people with complex mental illness. This program is delivered in partnership with lived experience staff to provide wrap around psychosocial support to people where this service is required.	People from the age of 16 years across the South Burnett region (Kingaroy, Murgon, Cherbourg) and the Southern Downs region (Warwick and Stanthorpe) with complex mental illness.	Referral to the CCC program requires a Mental Health Treatment Plan (MHTP) from a General Practitioner or Psychiatrist. All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
HealthWISE Lived Experience Psychosocial Support Program	This program offers a range of confidential non-clinical supports for people who experience complex mental health problems and can assist with: Social skills and connection, including family connections, day to day living skills including help accessing financial support and budgeting. Finding and maintaining a home, Vocational skills and goals including volunteering, education and training goals, maintaining physical wellbeing, including exercise and linking with health professionals, building broader life skills including confidence and resilience.	People 16 years and over and across the South Burnett region (Kingaroy, Murgon, Cherbourg) and the Southern Downs region (Warwick and Stanthorpe) experiencing mental health issues that significantly impact psycho-social wellbeing in personal and work life. Have been diagnosed with a severe and complex mental health illness and would benefit from specialised psychosocial supports to build on active living skills. Are currently under the care of a GP or Psychiatrist and do not have an NDIS package. Referrals can be made by the person requiring support or carer/health professional.	All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

IPSWICH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Across all of the DDWM region HealthWISE and the Darling Downs West Moreton Primary Health Network (DDWM PHN) are collaborating to support older people in the DDWM community experiencing social isolation and loneliness due to the pandemic. We are, in particular, looking to support those who are at risk, or living with, a mental health issue. Either directly due to the pandemic or exacerbated by its occurrence. Referral via self ,care manager or carer or health professional.	This service is provided to people in residential aged care facilities, those living in the DDWM community and elderly carers that are experiencing social isolation and loneliness due to the pandemic. They need to be at risk, or living with, a mental health issue. And aged 65 yrs. and above or 55 yrs. and above for Aboriginal and Torres Strait Islanders. The program is currently offered in the following local government areas:- Cherbourg Shire, Goondiwindi region, Ipswich region, Lockyer Valley, Scenic Rim, Somerset, South Burnett, Southern Downs, Toowoomba and Western Downs. No charge for support.	FAX Referral 1300 452 059 Or via Medical Objects: HEALTHWISE, MENTAL HEALTH For more information: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			HealthWISE Ipswich Sue McGuire – RAC Team Leader susan.mcguire@healthwise.org.au Phone: 07 3050 4438

KOOTINGAL AND NUNDLE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal and Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Tamworth Glenn Allan – Care Coordinator glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride – Care Coordinator coreena.mckenzie-ride@healthwise.org.au</p> <p>Talitha Gardner – Aboriginal Outreach Worker talitha.gardner@healthwise.org.au</p> <p>Phone: 02 6766 1394 Fax: 02 6766 1372</p>
Priority Allied Health Services (PAHS)				
HealthWISE Contact Miranda Wright 02 6766 1394				
Physiotherapy	Service based in Tamworth. Appointments in Tamworth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form.	Total Care Physiotherapy Michael van der Graaf Phone: 6766 9488 Fax: 6766 5670

MANILLA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form attached with details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Tamworth Glenn Allan – Care Coordinator glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride – Care Coordinator coreena.mckenzie-ride@healthwise.org.au</p> <p>Talitha Gardner – Aboriginal Outreach Worker talitha.gardner@healthwise.org.au</p> <p>Phone: 02 6766 1394 Fax: 02 6766 1372</p>
Mental Health				
HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan (MHTP).</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral, or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

MANILLA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Visiting service from Tamworth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Rural Fit Visits Rural Medical Clinic, Manilla Phone: 02 6765 9866 Fax: 02 6700 0601
Dietitian	Visiting service from Tamworth, monthly.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Chris Jarrett Visits Rural Medical Clinic, Manilla Phone: 02 6785 1095 Fax: 02 6758 1098
Podiatrist	Visiting service from Tamworth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form..	Tamworth Podiatry Visits Rural Medical Clinic Phone: 02 6766 3314
Healthy Ageing Group Class	Visiting service from Tamworth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	No referral required	Rural Fit Phone: 02 6765 9866 Fax: 02 6700 0601

MOREE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, chronic disease & lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness.	Identify as Aboriginal or Torres Strait Islander.	Self-referral.	HealthWISE Moree Donna Winters – Aboriginal Health Practitioner donna.winters@healthwise.org.au Phone: 02 6752 7196 Fax: 02 6752 6616
Integrated Team Care Program	Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease. Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines. As this a joint partnership program, clients may receive support from either HealthWISE staff or Pius X Aboriginal Corporation staff, depending on the clients preferred GP Practice.	GP Referral with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing Consent Form HealthWISE will work with your patient to complete necessary paperwork. Three (3) weeks' notice is required if travel and accommodation are required.	HealthWISE Moree Leeanne Cutmore – Care Coordinator leanne.cutmore@healthwise.org.au Phone: 02 6752 7196 Fax: 02 6792 5518 HealthWISE Narrabri Chris Southwell – Care Coordinator chris.southwell@healthwise.org.au Phone: 02 6792 5514 Fax: 02 6792 5518
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Mental Health Services	Mental health services provide treatment to people who are experiencing mild to moderate mental disorder. Funded services are available to low-income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.	For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible. Have a diagnosed mild to moderate prevalent mental health issue.	GP referral including a Mental health Treatment Plan (MHTP). All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au Moree HealthWISE Mental Health Clinicians. Contracted Services are used in this area.
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

MOREE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright – 02 6766 1394				
Exercise Physiologist	Service based in Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Dale Hartin - ReHealth Moree Aquatic Centre Phone: 0427 050 485 Fax: 6752 6044
Dietitian	Service based in Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form.	HealthWISE Moree Phone: 02 6752 7196 Fax: 02 6752 6166
Podiatrist	Visiting monthly service to Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form.	Million Soles Podiatry – Dezi Wilson Frome St Practice, Moree millionsolespodiatry@gmail.com Phone: 0456 766 398
Physiotherapy	Service based in Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners. Lymphoedema patients only.	Via the Allied Health Referral Form.	Gemma Carrigan glcarrigan@gmail.com Phone: 0488 151 791
Occupational Therapist	Service visiting from Inverell.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form	Vital Health Inverell Venue as arranged with client Phone: 02 6721 4412 Fax: 02 6721 3380
Healthy Ageing Group Class	Service based in Moree	Patients on a LOW income, or Health Care Card holders, or pensioners.	Not required	Dale Hartin - ReHealth Moree Aquatic Centre Phone: 0427 050 485 Fax: 02 6752 6044
Speech Pathology	Service visiting from Inverell.	Patients on a LOW income, or Health Care card holders, or pensioners.	Via the Allied Health Referral Form	HealthWISE Speech Pathologist Linda Foskey Phone: 02 6792 5514 Fax: 02 6792 5518

MOREE				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Fee for Service HealthWISE Contact Miranda Wright 02 6766 1394				
Dietetics	HealthWISE Moree .	No eligibility requirements, fees apply.	No referral required for full fee-paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). EFTPOS available	HealthWISE Dietitian Phone: 02 6752 7196 Fax: 02 6758 1653
Speech Pathology	Service visiting from Inverell.	No eligibility requirements, fees apply.	No referral required for full fee-paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). NDIS Referrals Accepted. EFTPOS available.	HealthWISE Speech Pathologist Linda Foskey Phone: 02 6792 5514 Fax: 02 6792 5518
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Diabetes Clinic Diabetes Educator Dietitian Aboriginal Health Worker	Visiting quarterly from Narrabri.	Priority Aboriginal people with Diabetes.	Contact HealthWISE Moree Office Phone: 6752 7196	HealthWISE Moree Diabetes Educator HealthWISE Dietitian Phone: 02 6752 7196
Endocrinologist	Visiting quarterly service.	Priority Aboriginal people with Diabetes.	GP Referral	Dr Sue Lynn Lau HealthWISE Moree Office Phone: 02 6752 7196 Fax: 02 6752 6166
Gynaecologist	Visiting monthly service.	Priority Aboriginal people.	GP Referral	Dr Yasmin Tan, Dr Lauren Kite and Dr Giselle Crawford Pius X Medical Centre Phone: 02 6752 8432 Fax: 02 6751 1462
Nephrologist	Visiting monthly service.	All patients.	GP Referral	Dr Stephen May - Moree Hospital Phone: 02 6766 7468

MUNGINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program, clients may receive support from either HealthWISE staff or Pius X Aboriginal Corporation staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Narrabri Chris Southwell – Care Coordinator chris.southwell@healthwise.org.au Phone: 02 6792 5514 Fax: 02 6792 5518</p> <p>HealthWISE Moree Leeanne Cutmore – Care Coordinator leeanne.cutmore@healthwise.org.au Phone: 02 6752 7196 Fax: 02 6752 6616</p>
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Dale Hartin – ReHealth Mungindi Hospital Phone: 0427 050 485 Fax: 02 6752 6044
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Susanne Kable 02 6792 5514				
Exercise Physiologist	Visiting from Moree Bi monthly.	Aboriginal people with diabetes.	GP referral	Dale Hartin - ReHealth Mungindi Hospital Phone: 0427 050 485 Fax: 6752 6044

MUNGINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 E-mail: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral, Mental Health Treatment Plan (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness.	Identify as Aboriginal or Torres Strait Islander.	Self-referral. Service delivery is restricted to the areas above due to staff availability.	HealthWISE Narrabri Sharlee Bruce – Aboriginal Health Practitioner sharlee.bruce@healthwise.org.au Phone: 02 6792 5514 Fax: 02 6792 5518 Contact the Aboriginal Health Team to make general enquiries as to what services are needed and where we may be able to assist.
Integrated Team Care Program	Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed Chronic Disease. Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed Chronic Disease according to Guidelines.	GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing Consent Form. HealthWISE will work with your patient to complete necessary paperwork. Three (3) weeks' notice is required if travel and accommodation are required.	HealthWISE Narrabri Chris Southwell – Care Coordinator chris.southwell@healthwise.org.au Phone: 02 6792 5514 Fax: 02 6792 5518
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	Mental health services provide treatment to people who are experiencing mild to moderate mental disorder. Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities. Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.	For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible. Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred. Have a diagnosed mild to moderate prevalent mental health issue.	GP referral including a Mental Health Treatment Plan (MHTP). All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au HealthWISE also has contracted clinician(s) in this area.

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: (02) 6766 1394 Email: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Primary Health Care Nurse	Providing health promotion, education events and health checks in small communities in the region.			HealthWISE Narrabri Phone: 02 6792 5514 Fax: 02 6792 5518
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supporting recovery and resilience of communities impacted by the 2019-20 bushfires, and building stronger communities by supporting social, economic and built environment recovery.			HealthWISE Ipswich Sue McGuire – RAC Team Leader susan.mcguire@healthwise.org.au Phone: 07 3050 4438
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Dale Hartin – ReHealth Phone: 0427 050 485 Fax: 02 6752 6044
Dietitian	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	HealthWISE Dietitian Phone: 02 6752 7196 Fax: 02 6752 6616
Podiatrist	Service based in Narrabri.	Patients on a LOW income, or Health Care Card holders, or Pensioners.	Via the Allied Health Referral Form.	Avodah Podiatry Phone: 02 6792 6084 Fax: 02 6792 5667
Occupational Therapist	Service based in Narrabri.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Rural OT Step by Step client Phone: 02 6792 3989 Email: admin@ruralotstepbystep.com.au
Physiotherapy	Service based in Narrabri.	Patients on a LOW income, or Health Care Card holders, or pensioners	Via the Allied Health Referral Form.	AE Physiotherapy Phone: 6792 5007 or reception@aephysio.com.au

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Speech Pathologist	Visiting Service.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via the Allied Health Referral Form.	HealthWISE Speech Pathologist Anna Haire Phone: 02 6792 5514 Fax: 02 6792 5518
Healthy Ageing Group Class	Service visiting from Moree and based in Narrabri.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Not required.	Dale Hartin - ReHealth Phone: 0427 050 485 Fax: 6752 6044 AE Physiotherapy Phone: 02 6792 5007 Email: reception@aephysio.com.au
Fee for Service HealthWISE Contact Miranda Wright 02 6766 1394				
Dietetics	Service based in Narrabri.	No eligibility requirements, fees apply.	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). EFTPOS available.	HealthWISE Dietitian Phone: 02 6752 7196 Fax: 02 6752 6616
Speech Pathology	Service based in Narrabri.	No eligibility requirements, fees apply.	No referral required for full fee paying clients. Contact HealthWISE for full fee structure. Private health insurance rebates apply for eligible clients Referrals accepted for MBS item number 10954 (CDM). NDIS referrals accepted. EFTPOS available.	HealthWISE Speech Pathologist Anna Haire Phone: 02 6792 5514 Fax: 02 6792 5518

NARRABRI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services				
HealthWISE Contact Susanne Kable 02 6792 5514				
Diabetes Clinic Diabetes Educator Dietitian Aboriginal Health Worker	Bimonthly service based in Narrabri.	Priority to Aboriginal Diabetic patients.	Contact HealthWISE Narrabri.	HealthWISE Narrabri Diabetes Educator Dietitian – HealthWISE Phone: 02 6792 5514 Fax: 02 6792 5518
Rheumatologist	Service visiting monthly.	All patients.	Via GP Referral.	Dr Louis McGuigan Narrabri Hospital Phone: 02 9524 1076
Endocrinologist	Bimonthly via telehealth.	Priority to Aboriginal patients.	Referral from health professional.	Dr Evelyn Tan HealthWISE Narrabri Phone: 02 6792 5514 Fax: 02 6792 5518

QUIRINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Tamworth Glenn Allan – Care Co-ordinator glenn.allan@healthwise.org.au</p> <p>Talitha Gardner – Aboriginal Outreach Worker talitha.gardner@healthwise.org.au</p> <p>Coreena McKenzie-Ride – Care Coordinator coreena.mckenzie-ride@healthwise.org.au</p> <p>Phone: 02 6766 1394 Fax: 02 6766 1372</p>
Mental Health HealthWISE Tamworth Office Phone: (02) 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and Medicare Better Access Scheme (Gap payment is \$40) can also be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	<p>HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

QUIRINDI				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Dietitian	Service visiting from Gunnedah.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via the Allied Health Referral Form.	HealthWISE Dietitian Phone: 02 6742 3633 Fax: 02 6742 3699
Exercise Physiologist	Service visiting from Tamworth.	Patients on a LOW income, or Health Care Card Holders, or pensioners.	Allied Health Referral Form.	Rural Fit Visits Health One Phone: 02 6765 9866 Fax: 02 6700 0601
Podiatrist	Service visiting from Gunnedah.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form.	PK Podiatry Health One Medical Centre Phone: 02 6742 4268 Fax: 02 6742 2096
Physiotherapy	Service visiting from Tamworth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Allied Health Referral Form.	Total Care Physio – Michael van der Graaf Phone: 02 6766 9488 Fax: 02 6766 5670 195 George St, Quirindi

TAMWORTH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form</p> <p>HealthWISE will work with your patient to complete necessary paperwork</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Tamworth Glenn Allan – Care Co-ordinator glenn.allan@healthwise.org.au</p> <p>Talitha Gardner – Aboriginal Outreach Worker talitha.gardner@healthwise.org.au</p> <p>Coreena McKenzie-Ride – Care Coordinator coreena.mckenzie-ride@healthwise.org.au</p> <p>Phone: 02 6766 1394 Fax: 02 6766 1372</p>
Indigenous Mental Health	Care coordination and peer support for Aboriginal people experiencing mental illness	Aboriginal people with mild, moderate or complex mental illness	Self-referral or GP, Allied health or other health professional	HealthWISE Tamworth Phone: 02 6766 1394
Indigenous Primary Health Care	Providing practical assistance such as coordinating and booking appointments, transport (when available or within scope of practice), advocacy and support, chronic disease & lifestyle modification programs delivered via groups or on an individual basis, home visits and general health observations, promotion and awareness.	Identify as Aboriginal or Torres Strait Islander.	Self-referral.	HealthWISE Tamworth Jye Millgate – Aboriginal Health Worker Phone: 02 6766 1394 Fax: 02 6766 1372
Soul Brothers	Men's Health & Wellbeing Program.	Identify as Aboriginal or Torres Strait Islander, male.	GP or self-referral Aboriginal Health consent form.	HealthWISE Tamworth Jye Millgate – Aboriginal Health Worker Phone: 02 6766 1394 Fax: 02 6766 1372
Hydrotherapy Pool	A program to help support our clients that have a Chronic Condition or Injury. Slow paced exercises in warm Hydrotherapy pool, great for joints and keeping active.	Identify as Aboriginal or Torres Strait Islander.	GP or self-referral Aboriginal Health consent form.	HealthWISE Tamworth Jye Millgate – Aboriginal Health Worker Phone: 02 6766 1394 Fax: 02 6766 1372

TAMWORTH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH.</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p> <p>HealthWISE also has contracted clinician(s) in this area.</p>
Primary Health Care Nurse	Providing health promotion, education events and health checks in small communities in the region.			HealthWISE Tamworth Catharina Du Plessis Phone: 02 6766 1394 Fax: 02 6766 1372
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH.</p>	Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			HealthWISE Ipswich Sue McGuire – RAC Team Leader Phone: 07 3050 4438

TAMWORTH				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright 02 6766 1394				
Neurosurgeon	Visiting service 12 times per year from Sydney (clinics held in Dr Hughes Rooms, Marius St Tamworth).	People with a Neurological condition.	GP referral.	Dr Gordon Dandie Westmead Private Hospital Phone: 02 9635 1938 Visits Dr Hughes Rooms, Marius St
Rheumatologist	Visiting service 12 times per year from Sydney (clinic held in HealthWISE rooms).	Those needing to see a Rheumatologist.	GP referral.	Dr Michael Tjeuw Phone: 1300 048 127 Fax: 02 8209 4915
Psychiatrist	Visiting service monthly from Sydney (clinics held at Peel Health Care, Tamworth).	Those needing to see a Psychiatrist.	GP referral.	Dr Eoin Wilson Contact Peel Health Care to book Phone: 02 6766 8288
Psychiatrist	Visiting service 6 weekly from Sydney (clinics held at Peel Health Care, Tamworth).	Those needing to see a Psychiatrist.	GP referral.	Dr Kipling Walker Contact Peel Health Care to book Phone: 02 6766 8288
Fee for Service				
Speech Pathology	Service based in Tamworth.	No eligibility requirements, fees apply.	No referral required for full fee paying clients. Contact HealthWISE for full fee structure. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). NDIS referrals accepted. EFTPOS available.	HealthWISE Speech Pathologist Megan Legg Phone: 02 6766 1394 Fax: 02 6766 1372

TENTERFIELD				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed Chronic Disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed Chronic Disease according to Guidelines .</p> <p>As this is a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the client's preferred GP practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p>	<p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.Holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Mental Health				
HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p>
Recover, Adapt, Connect - Disaster Resilience				
HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			<p>HealthWISE Ipswich Sue McGuire – RAC Team Leader Phone: 07 3050 4438</p>

TENTERFIELD				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Dietitian	via Telehealth.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Vital Health Phone: 02 6721 4412 Fax: 02 6721 3380
Exercise Physiology	Visiting service from Armidale.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Rural Fit Phone: 02 6765 9866 Fax: 02 6700 0601
Physiotherapy	Visiting service from Stanthorpe.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	The Physiotherapy Centre Tenterfield Hub, Main St, Tenterfield Phone: 07 4661 5577 Fax: 07 4661 7266
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	HealthWISE Armidale Cate Doyle – MAP Coordinator Phone: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support.	Carers of people living with dementia.	Not required.	HealthWISE Armidale Sally Henry – Dementia Carer Support Phone: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright 02 6766 1394				
Podiatrist	Visiting service 6 times a year.	Identify as Aboriginal or Torres Strait Islander with a chronic disease.	Armajun Tenterfield. Call Inverell office 02 6721 9777	Christa Haschek Armajun AMS Phone: 02 6736 5731

TINGHA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au
Visiting under the Medical Specialists Outreach Services HealthWISE Contact Miranda Wright Phone 02 6766 1394				
Podiatrist	Visiting service 6 times a year from Glen Innes.	Identify as Aboriginal or Torres Strait Islander with a chronic disease.	HealthWISE RN or AHW – 6721 4117.	Podiatrist Emma Notley Tingha MPS Phone: 0411 493 956
Integrated Team Care Program	Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease. Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network. Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines. As this a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients' preferred GP practice.	GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary. Client can self-refer but will require above information to be provided at the time of signing Consent Form. HealthWISE will work with your patient to complete necessary paperwork. Three (3) weeks' notice is required if travel and accommodation are required.	HealthWISE Inverell Geraldine Campbell – Aboriginal Outreach Worker geraldine.campbell@healthwise.org.au Phone: 02 6752 4117 Fax: 02 6721 4118 (available Wednesday and Thursdays) HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au Vivian Holten – Aboriginal Outreach Worker vivian.Holten@healthwise.org.au Phone: 02 6771 1146 Fax: 02 6771 1170

TOOWOOMBA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			HealthWISE Ipswich Sue McGuire – RAC Team Leader Phone: 07 3050 4438

URALLA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Healthy Ageing Group Class	Service based in Armidale.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Not required.	Gillian Traise Phone: 02 6772 3981
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this is a joint partnership program, clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the client's preferred GP practice.</p>	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.Holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Memory Assessment Program (MAP) and Dementia Carer Support				
Memory Assessment Program (MAP)	Visiting service from Armidale. Memory investigation and care coordination provided to clients and carers. Geriatrician/Physician and Neuropsychologist referral available as part of the program.	People experiencing memory difficulties and their families.	General Practitioner provides MAP GP Management Plan (Items 721 & 723) and referral letter addressed to Geriatrician along with pathology and CT Brain Scan results.	HealthWISE Armidale Cate Doyle – MAP Coordinator Phone: 02 6771 1146 Fax: 02 6771 1170 Via Medical Objects Secure Messaging
Dementia Carer Support	Individual or group support.	Carers of people living with dementia.	Not required.	HealthWISE Armidale Sally Henry – Dementia Carer Support Phone: 02 6771 1146 Fax: 02 6771 1170 <u>OR</u> Via Medical Objects Secure Messaging

URALLA				
WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON	
Mental Health HealthWISE Tamworth Office Ph: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>HealthWISE Mental Health Team Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			<p>HealthWISE Ipswich Sue McGuire – RAC Team Leader Phone: 07 3050 4438</p>

WALCHA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	<p>Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.</p> <p>As this a joint partnership program clients may receive support from either HealthWISE staff or Armajun Aboriginal Health Service staff, depending on the clients preferred GP Practice.</p>	<p>GP Referral with ITC Consent Form attached with details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork. Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Armidale Valerie Williams – Care Coordinator valerie.williams@healthwise.org.au</p> <p>Vivian Holten – Aboriginal Outreach Worker vivian.Holten@healthwise.org.au</p> <p>Phone: 02 6771 1146 Fax: 02 6771 1170</p>
Mental Health				
HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p> <p>Please be advised that patients can be referred as full fee paying referrals and Medicare Better Access Scheme.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Full fee paying referrals and referrals under Medicare Better Access Scheme (Gap payment is \$40) can be referred.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>
Support 2 Be Me	<p>Individual and group focused psychological strategies for residents of residential aged care facilities.</p>	<p>Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).</p>	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 540 Email: mentalhealth@healthwise.org.au</p>

WALCHA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Recover, Adapt, Connect - Disaster Resilience HealthWISE Contact – Sue McGuire 07 3050 4438				
Recover, Adapt, Connect	Supports recovery and resilience of communities impacted by 2019-20 bushfires, and builds stronger communities by supporting social, economic and built environment recovery.			HealthWISE Ipswich Sue McGuire – RAC Team Leader Phone: 07 3050 4438
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Visiting service from Armidale.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	Rural Fit Visits Walcha Physiotherapy Phone: 02 6765 9866 Fax: 6700 0601
Dietitian	Visiting service from Armidale.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	Amy Ashman – HealthWISE Dietitian Walcha Community Hub Phone: 02 6771 1146 Fax: 02 6711 1170
Physiotherapy	Service based in Walcha.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via Allied Health Referral Form.	Walcha Physio – Sally Rutherford / Prue Morgan Phone: 02 6778 0011 Fax: 02 6778 0066
Healthy Ageing Group Class	Service based in Walcha.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Not required.	Walcha Physio – Sally Rutherford / Prue Morgan Phone: 02 6778 0011 Fax: 02 6778 0066
Fee for Service				
Dietetics	Visiting service from Armidale.	No eligibility requirements, fees apply.	No referral required for full fee paying clients. Private health insurance rebates apply for eligible clients. Referrals accepted for MBS item number 10954 (CDM). EFTPOS available. NDIS referrals accepted	Amy Ashman HealthWISE Dietitian Phone: 02 6771 1146 Fax: 02 6771 1170

WARIALDA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Service visiting from Moree.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via the Allied Health Referral Form.	Dale Hartin ReHealth Warialda MPS Phone: 0427 050 485 Fax: 02 6752 6044
Dietitian	Service visiting from Moree.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via the Allied Health Referral Form.	HealthWISE Dietitian Warialda Medical Centre Phone: 02 6752 7196 Fax: 02 6752 6166
Occupational Therapist	Service visiting from Narrabri.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Via the Allied Health Referral Form.	Vital Health Inverell Venue as arranged with client. Phone: 02 6721 4116 Fax: 02 6721 3380
Healthy Ageing Group Class	Service visiting from Moree.	Patients on a LOW income, or Health Care Card Holders, or Pensioners.	Not required.	Dale Hartin - ReHealth Phone: 0427 050 485 Fax: 02 6752 6044
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Narrabri Chris Southwell – Care Coordinator Email: chris.southwell@healthwise.org.au</p> <p>Phone: 02 6792 5514 Fax: 02 6792 5518</p>

WARIALDA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	<p>Mental health services provide treatment to people who are experiencing mild to moderate mental disorder.</p> <p>Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.</p>	<p>For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible.</p> <p>Have a diagnosed mild to moderate prevalent mental health issue.</p>	<p>GP referral including a Mental health Treatment Plan.</p> <p>All referrals should be sent to: Fax: 1300 452 059 Email: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH</p> <p>The patient will be contacted when an appointment is available.</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p> <p>Contracted Services are used in this area.</p>
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	<p>Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses.</p> <p>A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH</p>	<p>HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au</p>

WEE WAA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Narrabri Chris Southwell – Care Coordinator chris.southwell@healthwise.org.au</p> <p>Phone: 02 6792 5514 Fax: 02 6792 5518</p>
Priority Allied Health Services (PAHS) HealthWISE Contact Miranda Wright 02 6766 1394				
Exercise Physiologist	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Dale Hartin ReHealth Phone: 0427 050 485 Fax: 02 6752 6044
Podiatrist	Service based in Wee Waa.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Genevieve Graaf Sendall, Wee Waa Podiatry Phone: 02 6795 4969
Occupational Therapist	Service visiting from Narrabri.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Rural OT Step by Step Venue as arranged with client. Phone: 02 6792 3989 Email: admin@stepbystep.com.au
Physiotherapy	Service visiting from Narrabri.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	AE Physiotherapy Wee Waa Medical Centre Phone: 026792 5007 Email: reception@aephysio.com.au
Speech Pathology	Service visits from Narrabri.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Via the Allied Health Referral Form.	Anna Haire - HealthWISE Speech Pathologist Schools and preschools Phone: 02 6792 5514 Fax: 02 6792 5518
Healthy Ageing	Service visiting from Moree.	Patients on a LOW income, or Health Care Card holders, or pensioners.	Not required.	Dale Hartin - ReHealth Phone: 0427 050 485 Fax: 02 6752 6044

WEE WAA				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Mental Health HealthWISE Tamworth Office Phone: 02 6766 1394 Email: mentalhealth@healthwise.org.au				
Mental Health Services	Mental health services provide treatment to people who are experiencing mild to moderate mental disorder. Funded services are available to low income earners living with mild to moderate mental health disorders including people who live in residential aged care facilities.	For referrals requiring funding the referrer has determined that the client experiences socioeconomic hardship and/or alternative services are not accessible. Have a diagnosed mild to moderate prevalent mental health issue.	GP referral including a Mental health Treatment Plan. All referrals should be sent to: F: 1300 452 059 E: mentalhealth@healthwise.org.au Medical Objects: HEALTHWISE, MENTAL HEALTH The patient will be contacted when an appointment is available.	HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au
Support 2 Be Me	Individual and group focused psychological strategies for residents of residential aged care facilities.	Residents of aged care facilities displaying symptoms of mild to moderate mental health disorders (excluding symptoms of dementia).	Referrals should be via GP referral, but local referral pathways may include referral by senior facility clinicians such as Registered Nurses. A GP referral (MHTP), or a provisional referral from facilities is faxed to the PRIMA central intake number 1300 452 059 or via Medical Objects: HEALTHWISE, MENTAL HEALTH	HealthWISE Mental Health Team: Phone: 1800 931 059 Email: mentalhealth@healthwise.org.au

WERRIS CREEK				
SERVICE NAME	WHAT IS THE SERVICE	ELIGIBILITY CRITERIA	HOW TO REFER	CONTACT PERSON
Aboriginal Health Access Programs				
Integrated Team Care Program	<p>Assistance to Medical Specialists/Allied Health Providers for Aboriginal people with an eligible diagnosed chronic disease.</p> <p>Assistance will be provided by HealthWISE under ITC funding from the Hunter New England Central Coast Primary Health Network.</p> <p>Assistance may include: care coordination, assistance with accessing appointments and or financial assistance where funding is available.</p>	Identify as Aboriginal or Torres Strait Islander. Have a diagnosed chronic disease according to guidelines.	<p>GP Referral with ITC Consent Form with attached details of Specialist or Allied Health Referral and appointments. GPMP or Health Summary.</p> <p>Client can self-refer but will require above information to be provided at the time of signing Consent Form.</p> <p>HealthWISE will work with your patient to complete necessary paperwork.</p> <p>Three (3) weeks' notice is required if travel and accommodation are required.</p>	<p>HealthWISE Tamworth Glenn Allan – Care Co-ordinator glenn.allan@healthwise.org.au</p> <p>Coreena McKenzie-Ride Senior Care Co-ordinator coreena.mckenzie-ride@healthwise.org.au</p> <p>Talitha Gardner – Aboriginal Outreach Worker talitha.gardner@healthwise.org.au</p> <p>Phone: 02 6766 1394 Fax: 02 6766 1372</p>