INTEGRATED TEAM CARE Client Referral and Consent Form



The Integrated Team Care Program, which incorporates the Care Coordination and Supplementary Services, is for Aboriginal and/or Torres Strait Islander People only, who have a diagnosed Chronic Disease. Eligible chronic diseases are:

Diabetes	Cardiovascular disease	Cancer	Chronic kidney disease					
Chronic Respiratory Condition (COPD, Asthma, etc)								
Chronic mental health conditions MHCP with mental health diagnosis Please note: If ineligible for a GPMP, a Mental Health Care Plan must be provided								

Patient must have a chronic disease as mentioned above to be eligible for the program. If you don't think a patient has a chronic disease mentioned above, please contact the clinic to discuss their options.

Reason for referral:

Assistance with managing appointments	Assistance with specialist costs
Assistance with allied health costs	Other

The ITC Program is not an Emergency Response Program and is not able to assist in Acute Situations.

You and your clients must provide the ITC team with a minimum of three weeks' notice prior to all appointments and three weeks' notice if travel and/or accommodation is needed.

Each case will be assessed on the information provided and the level of support will be determined on a case-by-case basis subject to Hunter New England Central Coast Primary Health Network (HNECC PHN) guidelines.

At times of high demand, a wait list will be created. The referrer and patient will be notified of this. At any stage the client can request to be removed from this program by notifying the ITC staff.

Privacy and confidentiality:

Registration will allow the ITC team to access and share necessary health information with health providers and other relevant service providers who are identified to support the clients health outcomes.

All information shared between the client and HealthWISE will be treated as strictly confidential at all times. All data collected for reporting purposes with HNECC will be de-identified.

Checklist - please attach the below documents:

- GP Management Plan. If a patient does not have a current GPMP, please book them in for one and tell us when it will be completed. Please still send this referral and then the GPMP when completed.
- 715 or patient health summary
- Relevant pathology
- Relevant specialist/allied health correspondence







HEAD OFFICE: 213 Peel Street Tamworth NSW 2340 updated May 2024

HealthWISE T: 02 6766 1394 F: 02 6766 1372 E: info@healthwise.org.au W: www.healthwise.org.au

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An Australian Government Initiative

ABN 48 603 486 442



Is the client Aboriginal? Yes No Is the client Torres Strait Islander? Yes No You must identify with your regular General Practice as Aboriginal and/or Torres Strait Islander, and be receiving ongoing care for the diagnosed chronic disease in accordance with the Department of Health guidelines to be eligible for assistance from this program.							
Client's first name		Clie	nt's last name				
Date of birth /		Gen	der 🗌 Male	Female Prefer not to say			
Street address				Town			
Post Code	Contact phone number	r					
Regular GP		Practice n	ame				
Medicare card number				Expiry Date /			
Concession card number				Expiry Date /			
Concession card type							
I hereby agree to my, or my child/ward's record being kept in a secure medical software program of HealthWISE. I acknowledge the purpose of holding this information is to assist in the management of my, or my child/ward's chronic disease/s and used for de-identified reporting to the HNECC PHN. I understand that my health condition/s may be accessible to health service providers involved in my, or my child/ward's care.							
I, (full name)			have read and	understood the above Consent Form. I agree			
to these conditions for the s	service provided by HealthWIS	SE for myself,	OR my child/w	ard			
Signature			Date				
OR The client has given verbal consent to these conditions and for HealthWISE to provide services to them or their child/ward.							
Name							
Signature			Date				
Please send completed and signed form with a current GPMP and any current referrals to specialists to <u>integrated.team.care@healthwise.org.au</u> or please call for further information.							
	Tamworth Narrabri	P: 6766 139 P: 6792 551	-	F: 6766 1372 F: 6792 5518			
	Armidale	P: 6792 551 P: 6771 114		F: 6771 1170			
	Moree	P: 6752 719	6	F: 6752 6616			
OFFICE USE ONLY							
COLOR	Phone Hunter New England AND CENTRAL COAST		HEAD OF 213 Peel S Tamwor	treet T: 02 6766 1394 F: 02 6766 1372			

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Tamworth NSW 2340