

Business Profile

Vision

Creating healthier communities.

About us

HealthWISE has been delivering government and non-government funded primary health care and social services for 10 years. We are a for-purpose organisation dedicated to creating healthier communities.

The people we support live in the New England and Northwest regions of New South Wales and the Darling Downs and West Moreton regions of southern Queensland. Skilled and experienced local health care providers, deliver programs that improve access, decrease cost, incorporate lived experience, empower communities and improve long term health.

Our values

Client Focus

We listen, deliver services to meet needs and seek to exceed expectations.

Empowerment

We build confidence and capabilities of staff and empower individuals towards a common goal of a healthier community.

Courage

We create an environment in which staff are focused and encouraged to advocate, take initiative and develop new ideas and processes.

Excellence

We give our best at all times in support of our colleagues and clients. We are flexible and learn from our experiences.

Our commitment

We are passionate about maintaining a health workforce in regional and rural areas, providing opportunities for our staff to work as multidisciplinary teams. Our board and leadership team are deeply committed to employing and supporting Aboriginal and Torres Strait Islander staff members to serve the Aboriginal community. Twenty percent of our staff identify as Aboriginal and we embrace Aboriginal and Torres Strait Islander beliefs and values. We pride ourselves on employing people from all walks of life, with 25% of our staff coming from a culturally and linguistically diverse (CALD) background and 6% belonging to the LGBTQIA+ community.





HealthWISE

Creating Healthier Communities

Our core business

- Mental health services
- Allied and primary health services
- Aboriginal health
- Care coordination:
 - Multidisciplinary care coordination
 - Coordination of medical specialist services where required
 - Navigation of health and social systems
- Care navigation for Culturally and Linguistically Diverse communities
- Chronic disease prevention and management
- Social prescribing
- Health promotion and wellbeing education
- Community resilience and recovery
- Advocacy and research

Service principles

We strive to help our communities access opportunities to improve their health.

How we operate

We work as a multidisciplinary team to deliver high quality services. We follow best practice standards by maintaining strong governance structures and delivering contracts on time. We demonstrate compassion, respect and transparency, supporting all people through holistic and diverse client services.

Contact details

Sally Urquhart, CEO
(02) 6766 1394
sally.urquhart@healthwise.org.au

Head Office
213 Peel Street
(PO Box 1916)
Tamworth NSW 2340

